

Bids Evaluation Report

Name of Procuring Agency:	Sindh Integrated Emergency & Health Services (SIEHS)
Tender Reference No.	Tender Document – T92/2023
Tender Description/Item/services	HP & Dell Hardware SLA
Budget Available	Yes
Method of Procurement	Single Stage One Envelope Procedure
Tender Published in Newspapers	Newspapers (Dawn, Jang and Jeejal)
Date of Publication	22 nd November 2023
Total Bids Received	03
Bid opening date by procurement committee	7 th December 2023
Bid(s) Rejected / Disqualified	02

a- Technical Evaluation Committee Report:

As per notification of SIEHS (copy attached) to establish technical evaluation committee, the following three staff nominated to perform technical evaluation of received bids against tender number 92-2023 duly posted at SPPRA website and SIEHS website as well as published in three different newspapers:

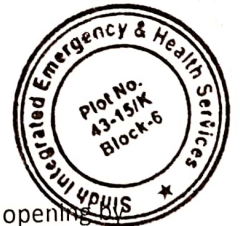
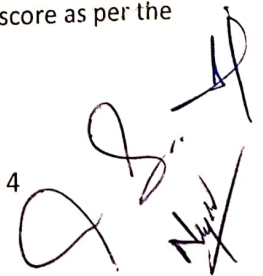
Description	Nominated Staff Member
Committee Head	Mr. Aftab Ibrahim
Member (IT Department)	Mr. Nabeel Ahmed
Member (Finance Department)	Mr. Arsalan Zafar
Member (Neutral Department)	Ms. Seema Sarfaraz

b- Summary of Bids Evaluation Report:

In the result of publication of tender, three bids have been received from:

- 1- M/s. SG Technical Services (Pvt.) Ltd
- 2- M/s. Agrius IT
- 3- M/s. Evernex Pakistan

Bids submitted by M/s Agrius IT & M/s Evernex Pakistan have been disqualified at the time of bid opening Procurement committee due to non-submission of original pay orders, hence the documents of M/s SG Technical Pvt. Ltd have been verified by the technical evaluation committee, and rated according to the evaluation criteria of the tender document. M/s SG Technical Pvt Ltd is qualified based on the scores given by the technical evaluation committee. **M/s. SG Technical Pvt Ltd is recommended to award** on the basis of overall highest score as per the following evaluation criteria mentioned in the tender document:

Evaluation Criteria of the Tender Document
BID EVALUATION CRITERIA - 100 Marks

THE BIDS SHALL BE EVALUATED ON MOST ADVANTAGEOUS BID BASIS. Quoted items will be evaluated based on the quoted price and the provided sample by the bidder. In case the tender technical review committee feels the need can be satisfied with procuring a lower quoted item, the item of superior brand may not be chosen for selection.

c. The following annexures represent the detail of evaluation process conducted by the above mentioned evaluation committee members:

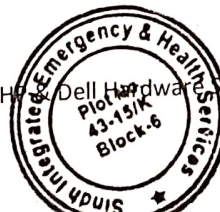
For details:

Annexure -1: Documents verified by technical committee

Annexure -2: Bids Evaluation

Annexure – 1:
Documents verified by Technical Committee

ELIGIBILITY CRITERIA FOR BIDDERS	SG Technical Services Pvt Ltd	Agrius IT	Evernex Pakistan
Tender Fee of Rs. 3000 in shape of pay order	Yes	Original pay orders not submitted by bidder, hence disqualified by Procurement Committee	Original pay orders not submitted by bidder, hence disqualified by Procurement Committee
NTN & GST Registration with certificate	Yes		
NTN Number	4434590		
SRB Number	4434590-9		
Bidder is active in GST	Yes		
Bidder must have at least 3 years of experience in relevant field pertaining to hardware SLA	Yes		
Average annual turnover for the last 3 years should not be less than the overall quoted price for this tender and same shall be reflected from the audited accounts / income tax return documents	Yes		
Affidavit of Rs. 100 stamp paper that the firm is not black listed & not involved in any active litigation with GoP or GoS.	Yes		
Full amount of bid security – 2% of total bid value	Yes		
Total Bid Value	1,610,250		
Provided bid security amount	100,000		
Required bid security amount	32,205		
Bid Security is sufficient & verified from bank	Yes		
Decision	Qualified	Disqualified	Disqualified



Annexure -2
Evaluation Criteria

*Minimum marks required to qualify are 70 marks (i.e. 70% of 100 marks)

S#	Description	Requirements	Allocated Marks	M/s SG Technical Services Pvt Ltd
Technical Evaluation Criteria - 100 marks				
1	Market Presence	7 years in Market – 20 Points	20	20
		5 years in Market – 15 Points		
		Less than 5 years – 5 Points		
2	On-site Customer Response/ Support including Replacement parts services	Customer support Mechanism Local Support & Part replacement in same day within 8 to 12 hours - 40 points	40	35
		Local Support & Part replacement in same day within 24 hours - 35 points		
		Local Support same day and Part replacement in Next business day - 30 points		
		Local Support same day and Part replacement within one week - 25 points		
3	Technical Staff	List of relevant staff/CVs (Min 2 Certified Resources of HP and/ or Dell server & Storage) – 10 points each resource	30	20
		List of relevant staff/CVs (Min 1 Certified Resources of Cisco (Switching) – 10 points each resource		
4	Clientele List based in Sindh	Client Reference POC details (2 Point for each client and maximum 5 clients)	10	10
Total Marks			100	85

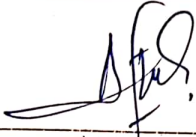


Observation / Comments by Technical Committee:

We are using services of M/s SG Technical Service Pvt Ltd. Since last 2 years and have found their support & services to be satisfactory.

Recommendations:

Both technical and financial bids are carefully evaluated by the technical evaluation committee and the documents are reviewed by the procurement committee in result, it is therefore the procurement committee recommends to award the contract/agreement M/s SG Technical Services Pvt. Ltd at the price of Rs. 1,610,250 (including of tax) for period till Jun-24. For price reasonability two reference quotes of disqualified bidder are attached, along with signed document of technical committee.

Signed by Technical Evaluation Committee:

Aftab Ibrahim
Committee Head



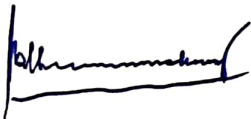
Nabeel Ahmed
(Member – IT Dept.)



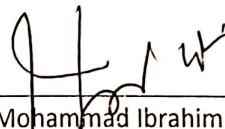
Arsalan Zafar
(Member -- Finance Dept.)



Seema Sarfaraz
(Member -Neutral dept.)

Signatures of Procurement Committee:

Dr. Muhammad Saeed Quraishy
VC, DUHS
(Chairman)



Mr. Mohammad Ibrahim Memon,
Additional Secretary (PM&i),
Health Department, GoS
(Member)



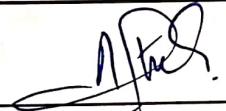
Mr. Syed Salman Shah,
D.G. PDMA
(Member)

Technical Evaluation report

Tender reference: Tender 92 - 2023	Tender description / nature of work: HP and Dell Hardware SLA
Method of procurement: Single stage one envelope	Total bid received: 03 (Three)
Bid opening date: Thursday, 7th December 2023	Bid rejected: Two (due to non-provision of original tender fee pay orders)

PART A - ELIGIBILITY CRITERIA FOR BIDDERS

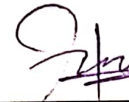
Sr.	Requirement	SG Technical Services Pvt Ltd	Agrius IT	Evermex Pakistan
1	Tender Fee of Rs. 3,000 in shape of Pay order	Yes	Tender fee pay order of Rs. 3000 not submitted and hence disqualified by procurement committee	Tender fee pay order of Rs. 3000 not submitted and hence disqualified by procurement committee
2a	NTN & GST Registration with certificates	Yes		
2b	NTN Number	4434590		
2c	SRB Number	4434590-9		
2d	Bidder is active in GST	Active		
3	Bidder must have at least 3 years of experience in the relevant field pertaining to hardware SLA	Yes		
4	Average annual turnover for the last 3 years should not be less than the overall quoted price for this tender and same shall be reflected from the audited accounts / income tax return documents.	Yes		
5	Affidavit on Rs.100 stamp paper that the firm is not blacklisted & not involved in any active litigation with GoP or GoS.	Yes		
6	Full amount of bid security - 2% of bid value			
	Total Bid value	1,610,250/-		
	Provided bid security amount	100,000/-		
	Required bid security amount	32,205		
	Bid Security is sufficient & verified from bank	Yes		
	Decision	Qualified	Disqualified	Disqualified

Technical committee


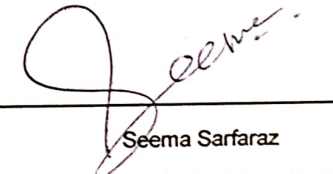
Aftab Ibrahim
Committee Head



Nabeel Ahmed Moghal
Member- IT department



Arsalan Zafar
Member - Finance department



Seema Sarfaraz
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Total marks			100	85

Observations / comments if any:

We are using services of M/S SG Technical since last 2 years and have found their support and services to be satisfactory.

Technical committee



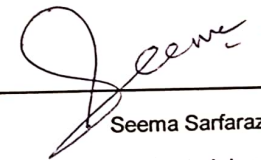

Aftab Ibrahim
Committee Head



Nabeel Ahmed Moghal
Member- IT department



Arsalan Zafar
Member – Finance department



Seema Sarfaraz
Member – Neutral department

SLA Budget Details

IDS budget for IT Hardware and equipment for R&M for two different segments is as follows.

SLA Description	Yearly Cost	Half Yearly Cost
HP/ Dell Servers & Storage Server SLA Cost	2,305,390	1,152,695
CISCO SLA (Back-to-Back and Local Support)	4,290,000	2,145,000
Total Hardware SLA Cost	6,595,390	3,297,695

In order to minimize the cost for R&M we intent to move some items from CISCO back-to-back support (costly) to our general local support of Server & Storage.

The revised budget after this distribution would be as follows.

SLA Description	Yearly Cost	Half Yearly Cost
HP/ Dell Servers, Storage & Networking Equipment SLA Cost	3,805,390	1,902,695
CISCO Networking Equipment Local SLA Cost	1,674,000	837,000
Total Hardware SLA Cost	5,479,390	2,739,695
Saving from Budgeted Amount	1,116,000	558,000

Technical committee



Aftab Ibrahim
Committee Head

Nabeel Ahmed Moghal
Member- IT department

Arsalan Zafar
Member – Finance department

Seema Sarfaraz
Member – Neutral department