

NEWSLETTER

APRIL 2023



Sindh Rescue 1122 ambulance service, operated by Sindh Integrated Emergency Health Services (SIEHS), provides rescue and pre-hospital emergency services currently across 17 districts (Karachi, Thatta, Sujawal, Badin, Hyderabad, Larkana, Qambar Shahdad Kot, Sukkur, Ghotki, Shikarpur, Kandkot, Jacobabad, Mirpurkhas, Tando Muhammad Khan, Shaheed Benazirabad, and Khairpur) of Sindh. It ensures swift, efficient, and state-of-the-art ambulance services along with highly trained staff that provides assistance to people round the clock for any medical and life-threatening emergencies free of cost under the support and guidance of the Health Department, Government of Sindh.

The collision between Mazda Truck and Suzuki!

25th April 2023, The collision between the Suzuki and Mazda Truck occurred near Chilia stop on Thatta Hyderabad road. 04 SIEHS vehicles moved toward the incident site, Crew picked up 09 victims and shifted them to DHQ Makli, upon death confirmation, the SIEHS ambulance shifted 07 bodies to DHQ Makli, and two bodies were shifted to the Karachi EDHI Morgue.



External Event covered (21st Ramadan Yome-Ali)

21st of Ramadan is commemorated to remember the martyrdom of Imam Ali (A.S). The day was observed with processions from Damn-e-Ali, Hus-sain Abad, and Latifabad to Qadam Gaah Mola Ali. Zone III Team coordinated with District (Thatta, Sujawal, Badin & TMK) Authority Team, and law enforcement agencies and aligned the ambulances in each district to cover processions and mourning. The SIEHS crew provided first aid to the wounded partisans.



Spo2 98%, with constant efforts the patient was safely Shifted to an emergency ward NICH Karachi on Vent, the patient after being safely shifted started crying that is recognized as a symbol of Activeness.



Iftar Dinner held at Sujawal Station

An Iftar Reward Dinner was held at Zone III at the Sujawal Station, staff from Badin, Bathoro, and TMK were also invited. The motto of this event was to host an iftar dinner and reward the staff for their services and extraordinary efforts in running the ambulatory services day and night during the holy month of Ramadan. The Iftar dinner was specially hosted in appreciation of the bottom-line staff and to boost the morale of the staff. The DH Team accepted the invitation, and the DHO's Team, District Surveillance Officer, and other management personnel attended the event.



Success Story- Zone III

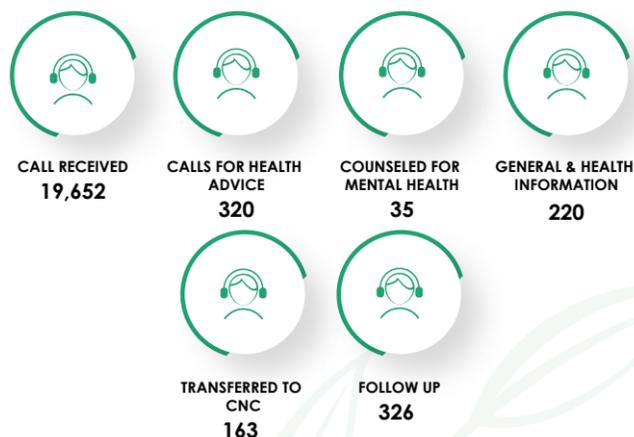
The staff dealt with a patient on a ventilator, that was infected with Measles and S.O.B & Encephalitis Febrile and had been admitted to Indus Badin Pediatrics Ward. The patient was already ambobaging with vitals of spo2 42%, low pulse, and labored Breathing. The patient was unresponsive, at the time of pick-up, the Doctor ambobaging the patient handed over the case to SIEHS-Paramedic staff, and the patient was further incubated in the ambulance by the EMT as the vehicle moved from Indus Hospital to NICH. The EMT performed Suction 5 times at different intervals of time, the patient's vitals improved after the last

Tele-Tabeeb

Master Muhammad Ahmed is 5 years old, his father contacted Tale-Tabeeb helpline 1123 on 6/3/2023 with complaints of pain and swelling in the child's right jaw with fever and headache. He reported that Ahmed is a healthy child with no significant medical history and has received all the required vaccines.

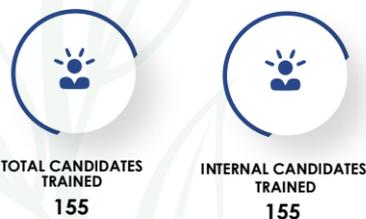
On further inquiry, Ahmed's father was requested to share the picture of the swollen gland on our Tele-Tabeeb official WhatsApp number with Ahmed's recent vitals. Based on clinical presentation, Ahmed was diagnosed with acute mumps infection. The patient was treated symptomatically for fever and pain relief. He was instructed to rest and avoid contact with others to prevent further transmission of the virus. Ahmed's symptoms improved in the next few weeks and he recovered from mumps without any long-term complications.

The parents are satisfied with the consultancy and treatment and appreciated the Tele-Tabeeb service for in-time diagnosis and management of the disease which lead to complete recovery or any hospital admissions.



Clinical Training Department

In the wake of SIEHS expansion into multiple districts of Sindh and the response to increased demand, this is the first time that CTD has been engaged in 4 simultaneous training batches in different regional offices.



Mental Health Training-Rubaru

On 11th and 12th April 2023 Mental Health Training was organized by Rubaru objective of a mental health session aimed to promote the mental health and well-being of employees, and to build the capacity of the employees to deal with mental health challenges.



Medical Camp by Tele-Tabeeb

15th April 2023, Team Tele-Tabeeb organized a medical camp to serve the community of P&T colony, Punjab Chowrangi, and Gizri. The medical camp aimed to provide medical assistance to those in need of help. Tele-Tabeeb was able to cater to the medical needs of over 200 patients through this camp. The medical staff provided valuable medical advice, prescribed essential medicines, and administered medicine and dressings to the wounds. The camp was a great success and is a great example of how healthcare professionals can come together to serve the community and help save lives.



HR Sessions at Stations



The HR department conducted sessions at various stations across Karachi during the month of April to maintain the high morale of the employees and to ensure a better understanding of the work environment. These sessions allow HR to observe employees on the job, build relationships with them, and identify areas where improvements can be made.

The interaction of employees with the HR on their turf has led to confidence building and promoted a culture of engagement and commitment to the organization.

Furthermore, the announcement of the ex-gratia payment brought happiness and smiles to the faces of the employees and the conducted session was to give a better understanding of policies and benefits.

Induction Training (April-2023) of (EMT) Emergency Medical Technician at SIEHS -PECHS Station



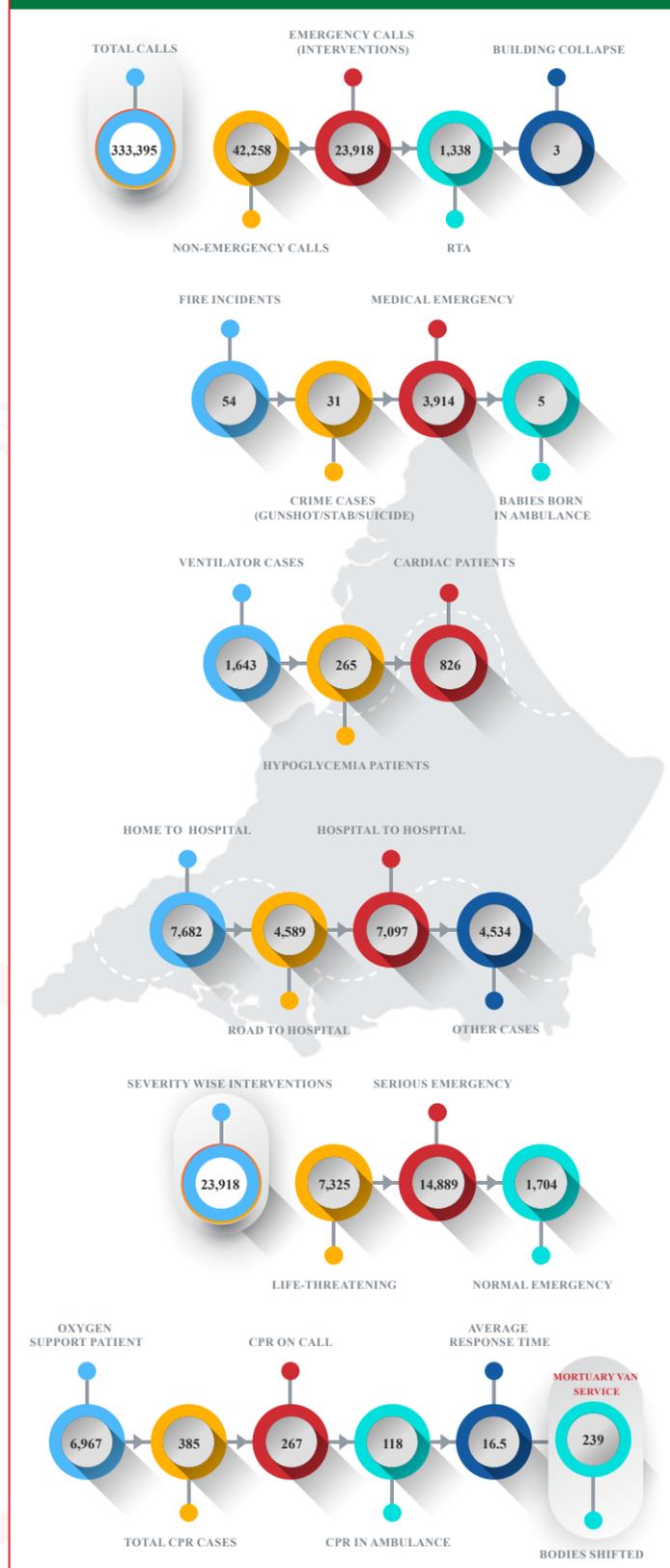
Begin with the End in Mind Stephen Covey

The orientation program was held at PECHS Station to help new employees feel comfortable and welcomed at SIEHS. A clear path for career growth and development was communicated during orientation, to motivate new employees to work towards their career goals and see the organization as a long-term career destination.

Performance Management Sessions

Performance management is becoming increasingly agile in recent years, with many organizations moving on from the traditional approach of annual appraisals. It helps to evaluate employees' efforts and contributions to the company. A Performance Management Session was held at SIEHS to assess the employee's job performance against pre-determined criteria such as KPI, objectives, and Key Results. Moreover, it provided an opportunity to receive feedback on their job performance, which helps them identify areas of improvement and set goals for their professional development.

SIEHS-1122 APRIL STATISTICS APRIL 2023



Mortuary Van Service

The Free Mortuary Van Service has been launched in Sindh, by the Health Department Government of Sindh. In April SIEHS-1122 shifted 239 bodies across Sindh. A total of 25 Mortuary Vans have been initially inducted. Out of these 25 mortuary vans, 7 vehicles are deployed in Karachi while one mortuary van is deployed in other targeted districts of Sindh.

