



SINDH INTEGRATED EMERGENCY AND HEALTH
SERVICES
TENDER DOCUMENTS

STAFF UNIFORM
ITEMS



Tender Documents – T47/2023

SUPPLY OF STAFF UNIFORM ITEMS

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TENDER NOTICE

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<p>سنڌ انٽيگريٽيڊ ايمرجنسي اينڊ هيلٿ سروسز</p> <p>ٽينڊرنوٽيس</p> <p>سنڌ انٽيگريٽيڊ ايمرجنسي اينڊ هيلٿ سروسز (SIEHS)، هڪ غير نفعي بخش ادارو جو ٺهيل 2017 جي دفعو 42ء جي ايڪٽ 2017 جي دفعو 42ء تحت قائم ٿيو، جو صوبو سنڌ عوام ان اس کوايو ليٽري، هيلٿ ڪيئر اور هيلٿ ايميلٽي سروسز مهيا ڪرڻ لاءِ درج ذيل ٽينڊرنوٽيس کڻڻ جي خواهش ڪئي وئي آهي. مشتري ڪندڙن جي فهرست ۽ معلومات اور گائيد لائينز هڪ لڳاپيل ٽينڊر دستاويز ۾ دستياب آهن. ويب سائٽ تي http://siehs.org/tender-documents/</p> <ol style="list-style-type: none"> 1- ٽينڊر نمبر 37-2023 فورٽي گيت هارڊ ويئر مينٽيننس سروسز 2- ٽينڊر نمبر 38-2023 مائڪرو سافٽ پروڊڪٽس ۽ آٽو ڪيڊ لاءِ سافٽ ويئر لائسنس 3- ٽينڊر نمبر 39-2023 Avaya ڪال سينٽر جي توسيع 4- ٽينڊر نمبر 40-2023 انٽرنيٽ اور ڊيٽا ڪنيڪٽيويٽي 5- ٽينڊر نمبر 41-2023 ڊيٽا سينٽر لاءِ ڪور سوئچ 6- ٽينڊر نمبر 42-2023 آءِ ٽي ايڪسٽنشن 03 Phase 7- ٽينڊر نمبر 43-2023 ڪراچي / ڪلٽوري شيڻ جي فراهمي 8- ٽينڊر نمبر 44-2023 گاڏين / ايمبولينسز جي مرمت اور ڪيجهه مال (Faw, Foton, Hilux, Hi-Ace) 9- ٽينڊر نمبر 45-2023 سفر / رهائش / جڳهه / تنظيمني خدمتون 10- ٽينڊر نمبر 46-2023 ايمبولينسز تي بينٽ ورڪ ۽ برانڊنگ (Hilux ۽ Hi-Ace) 11- ٽينڊر نمبر 47-2023 عملي جي لاءِ يونيفارمز جي فراهمي 12- ٽينڊر نمبر 48-2023 عملي جي لاءِ ميڊيڪل ليبل ٽيسٽ جي خدمت <p>سپلائي چين ڊپارٽمينٽ سنڌ انٽيگريٽيڊ ايمرجنسي اينڊ هيلٿ سروسز پلاٽ نمبر 43-15/K، بلاڪ 6، پي-اي-سي-ايج-ايس-ڪراچي، پاڪستان UAN: +92-21-111-111-823 Ext: 2006/2022 www.siehs.org</p>	<p>Sindh Integrated Emergency & Health Services</p> <p>TENDER NOTICE</p> <p>Sindh Integrated Emergency & Health Services (SIEHS), a not for profit organization incorporated under Section 42 of Companies Act, 2017, is providing ambulatory, healthcare and telehealth services to the public in Sindh province.</p> <p>The following tenders are advertised and relevant information & guidelines are available in each relevant tender documents at company website: http://siehs.org/tender-documents/</p> <ol style="list-style-type: none"> 1. Tender # 37-2023 - Fortigate Hardware Maintenance Services 2. Tender # 38-2023 - Software Licenses for Microsoft Products & AutoCAD 3. Tender # 39-2023 - Avaya Call Center Expansion 4. Tender # 40-2023 - Internet & Data Connectivity 5. Tender # 41-2023 - Core Switch for Data Center 6. Tender # 42-2023 - IT Equipment - Phase 03 7. Tender # 43-2023 - Supply of Crockery/Cutlery Items 8. Tender # 44-2023 - Repair & Maintenance of Vehicles/Ambulances (Hi-Ace, Hilux, Foton and Faw) 9. Tender # 45-2023 - Travels/Lodging/Accommodation/Venue Arrangement Services 10. Tender # 46-2023 - Paint Work and Branding on Ambulances (Hi-Ace and Hilux) 11. Tender # 47-2023 - Supply of Uniforms for the Staff 12. Tender # 48-2023 - Medical Lab Tests Services for the Staff <p>Supply Chain Department Sindh Integrated Emergency & Health Services Plot No. 43-15 / K, Block 6, P.E.C.H.S, Karachi, Pakistan UAN: +92-21-111-111-823 Ext: 2006/2022 www.siehs.org</p>
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سنڌ انٽيگريٽيڊ ايمرجنسي اينڊ هيلٿ سروسز

ٽينڊر نوٽيس

سنڌ انٽيگريٽيڊ ايمرجنسي اينڊ هيلٿ سروسز (SIEHS)، هڪ غير نفعي بخش ادارو جيڪو ڪمپني ايڪٽ 2017 جي دفعو 42ء جي تحت قانوني حيثيت رکي ٿو، جيڪو سنڌ صوبي جي عوام ان اس کوايو ليٽري، هيلٿ ڪيئر اور هيلٿ ايميلٽي سروسز مهيا ڪرڻ لاءِ درج ذيل ٽينڊرنوٽيس کڻڻ جي خواهش ڪئي وئي آهي. مشتري ڪندڙن جي فهرست ۽ معلومات اور گائيد لائينز هڪ لڳاپيل ٽينڊر دستاويز ۾ دستياب آهن. ويب سائٽ تي <http://siehs.org/tender-documents/>

- 1- ٽينڊر نمبر 37-2023 فورٽي گيت هارڊ ويئر مينٽيننس سروسز
- 2- ٽينڊر نمبر 38-2023 مائڪرو سافٽ پروڊڪٽس ۽ آٽو ڪيڊ لاءِ سافٽ ويئر لائسنس
- 3- ٽينڊر نمبر 39-2023 Avaya ڪال سينٽر جي توسيع
- 4- ٽينڊر نمبر 40-2023 انٽرنيٽ ۽ ڊيٽا ڪنيڪٽيويٽي
- 5- ٽينڊر نمبر 41-2023 ڊيٽا سينٽر لاءِ ڪور سوئچ
- 6- ٽينڊر نمبر 42-2023 آءِ ٽي ايڪسٽنشن 03 Phase
- 7- ٽينڊر نمبر 43-2023 ڪراچي / ڪلٽوري شيڻ جي فراهمي
- 8- ٽينڊر نمبر 44-2023 گاڏين / ايمبولينسز جي مرمت ۽ سارنڀال (Faw ۽ Foton, Hilux, Hi-Ace)
- 9- ٽينڊر نمبر 45-2023 سفر / رهائش / جڳهه / تنظيمني خدمتون
- 10- ٽينڊر نمبر 46-2023 ايمبولينسز تي بينٽ ورڪ ۽ برانڊنگ (Hilux ۽ Hi-Ace)
- 11- ٽينڊر نمبر 47-2023 عملي جي لاءِ يونيفارمز جي فراهمي
- 12- ٽينڊر نمبر 48-2023 عملي جي لاءِ ميڊيڪل ليبل ٽيسٽ جي خدمتون

سپلائي چين ڊپارٽمينٽ
سنڌ انٽيگريٽيڊ ايمرجنسي اينڊ هيلٿ سروسز
 پلاٽ نمبر 43-15/K، بلاڪ 6، پي-اي-سي-ايج-ايس-ڪراچي، پاڪستان
 UAN: +92-21-111-111-823 Ext: 2006/2022 www.siehs.org

COMPANY INTRODUCTION

Sindh Integrated Emergency and Health Services (SIEHS), is a section 42 not-for-profit company formed in collaboration with the Government of Sindh. This service is a realization of Government of Sindh's commitment to strengthen the primary healthcare structure in Sindh through a public-private arrangement ensuring delivery of timely, effective, patient-focused ambulance and holistic healthcare services, free-of-cost.

SIEHS under its ambit operates and manages Pakistan's first and only ISO 9001:2015 certified ambulance service called Sindh Rescue and Medical Service (SRMS). SRMS operates according to international protocols, and is equipped with advanced medical equipment, life-saving drugs and qualified paramedics and nurses, providing immediate pre-hospital emergency care to those suffering with acute health trauma. The quality emergency services are available to all those who need it, across the social spectrum.

Our Tele Tabeeb platform is designed to support health care solutions and capacity building across the general health continuum, free-of-charge. With 24/7 access to doctors, clinical psychologists and healthcare experts, supported by updated algorithms for common diseases and on-going pandemic, we ensure that people in need receive timely diagnostic and counselling services, anytime. Our state-of-the-art call center allows callers to access coordinated advice and counselling services from across Pakistan, by dialing "1123".

SIEHS invites sealed bids on **Single Stage One Envelope** procedure for the provision of emergency medical staff uniform items from well reputed companies registered with federal / provincial tax authorities.

Bidders are advised to attend the pre bid meeting to understand the requirements and take clarity on the required goods. Pre bid meeting date is mentioned in the bid data sheet

INVITATION TO BID

Sindh Integrated Emergency and Health Services (SIEHS), invites the sealed bids for provision of emergency medical staff uniforms from registered & well-reputed companies available on List of Active Tax Payers" of FBR (for Income Tax) & SRB (For Sales Tax) websites.

Tender fee	Rs. 3,000/- (Rupees Three thousand rupees only) Non-Refundable
Bidding procedure	Single Stage – One Envelope Procedure
Bid security	2% of the total bid value.
Deadline for submission of bids	24th February 2023 at 9:30 am
Technical bid opening date and time	24th Feb-2023 at 10:00 am

1. Bidding documents are available on the websites of Sindh Integrated Emergency and Health Services (SIEHS), (<http://siehs.org/tender-documents>) bidder is required to enclose Pay Order / Demand Draft for the tender fee (Rs. 3,000/-) with their bid, which must be issued by a scheduled bank within the tender purchasing dates.
2. SIEHS may issue the clarifications or amendments in respect of the bidding documents which will be uploaded on the website, SIEHS will not be responsible of any confusion or misunderstanding in this regard.
3. In case of any unforeseen situation or government holiday resulting in closure of office on the date of opening, bids shall be submitted / opened on next working day at the given time and venue.
4. SIEHS reserves the right to reject any or all the bids subject to the relevant provisions of SPP Rules 2010 (Amended 2022).

SCOPE OF WORK

- **REQUIRED ITEMS AND QUANTITY**
1. Green color round neck t-shirt for ambulance staff – quantity 3,800 pcs
 2. Green color shirt [half sleeve] for ambulance staff – quantity 3,800 pcs
 3. Green color trouser for ambulance staff – quantity 3,800 pcs
 4. Nylon belt with metal buckle with printed logo – 1,900 pcs
 5. Safety shoes – 1,900 pairs

- TABLE 1 - SIZE DISTRIBUTION AND QUANTITY**

T-shirt		Shirt		Trouser	
Size	Quantity	Size	Quantity	Size	Quantity
S	728	S	751	S	760
M	1,724	M	1,897	M	1,858
L	924	L	718	L	659
XL	268	XL	279	XL	337
2XL	104	2XL	108	2XL	124
3XL	48	3XL	43	3XL	54
4XL	4	4XL	4	4XL	8
Total	3,800		3,800		3,800

Safety shoes			
Size	Quantity	Size	Quantity
Size – 38	6	Size – 43	400
Size – 39	7	Size - 44	85
Size – 40	108	Size – 45	30
Size – 41	421	Size – 46	7
Size – 42	836	Total	1,900

- LAB TESTING FOR ITEMS**

The bidders must provide 3 samples per item (Shirt, Trouser & T-shirt) and 1 sample per item (Belt and Shoes) which may be sent to a lab for testing. Initially samples will be screened visually and SIEHS may conduct lab test on all or some variables of the testing criteria.

After visual screening, the lowest costing uniform kit will be sent for lab testing on some or all SIEHS selected test criteria's. In case the testing results of the lowest bidder comply in the acceptance range of the test(s), bid will be accepted for award.

• **TABLE 2 - DESIRED SPECIFICATIONS – SHIRT & TROUSER**

ITEM	SHIRT	TROUSER	STANDARD
Blend composition	Cotton 65% ± 5% Polyester 35% ± 5%	Cotton 65% ± 5% Polyester 35% ± 5%	-
Weave type	Ripstop 2/1	Ripstop 2/1	-
GSM	215 ± 5%	215 ± 5%	ISO 3801
Count of Yarn	18 x 18 ± 2%	18 x 18 ± 2%	ISO 7211-5
Density per inch			
Wrap	102 ± 2(Ends)	102 ± 2(Ends)	ISO 7211-2
Weft	53 ± 2(Picks)	53 ± 2(Picks)	ISO 7211-2
Shrinkage (%)			
Wrap	1 % Max	1 % Max	-
Weft	1 % Max	1 % Max	-
Nature of Dying	Disperse / VAT	Disperse / VAT	-
Washing Test			
Change in Color	GS 4 or higher	GS 4 or higher	ISO 105-C10
Staining in Cotton	GS 4 or higher	GS 4 or higher	ISO 105-C10
Rubbing test			
Dry	GS 4 or higher	GS 4 or higher	ISO 105-X12
Wet	GS 4 or higher	GS 4 or higher	ISO 105-X12
Perspiration			
Change in shade	GS 4 or higher	GS 4 or higher	ISO 105-E04
Staining in Cotton	GS 4 or higher	GS 4 or higher	ISO 105-E04
Light (Blue wool scale)	6 or higher	6 or higher	ISO 105-B02
Finish	Hydrophilic softener	Hydrophilic softener	-
Ph	5.5 - 7.5	5.5 - 7.5	ISO 3071
Maximum breaking strength on 5x20 xm strip (Kg)	Wrap 60 Weft 40	Wrap 60 Weft 40	ISO 13934-1
Abrasion resistance	No thread break	No thread break	ISO 12947-2

Mandatory lab testing may be undertaken by SIEHS on washing, rubbing & perspiration, where as for other variables visual test and or lab testing may be done.

• **TABLE 3 - DESIRED SPECIFICATIONS – T-SHIRT**

ITEM	T-SHIRT	STANDARD
Blend composition	Cotton 98%, Polyester 2%	ISO 1811
GSM	Bidder to provide sample with GSM when providing quote	ISO 3801
Count of Yarn	18 x 18 ± 2%	ISO 7211-5
Density per inch		
	Wrap	102 ± 2(Ends)
	Weft	53 ± 2(Picks)
Shrinkage (%)		
	Wrap	1 % Max
	Weft	1 % Max
Nature of Dying	Disperse / VAT	-
Washing Test		
	Change in Color	GS 4 or higher
	Staining in Cotton	GS 4 or higher
Rubbing test		
	Dry	GS 4 or higher
	Wet	GS 4 or higher
Perspiration		
	Change in shade	GS 4 or higher
	Staining in Cotton	GS 4 or higher
	Light (Blue wool scale)	5 or higher
	Ph	5.5 - 7.5
	Abrasion resistance	No thread break
	Appearance after wash at 40 degree C	GS 4 or higher
	Bursting strength	ISO 13938-1
	Pilling resistance at 2000 REV	GS 4 or higher
		ISO 12945-2

Above t-shirt specifications are for poly-cotton t-shirt.

Lab testing for poly cotton shirt may be undertaken by SIEHS on washing, rubbing & perspiration, where as for other variables visual test and or lab testing may be done.

SIEHS desires to purchase sublimation printed polyester t-shirt as an alternate to poly-cotton t-shirt. Bidders can bid for both types of t-shirts. SIEHS reserves the right to make the decision of selection of t-shirt type.

• **TABLE 4 - DESIGN FOR SHIRT, TROUSER AND T-SHIRT**

ITEM	SHIRT	TROUSER	T-shirt
Size Label	Size label tag on mid of neck collar	Size label tag on inner waist lining	Size label tag on mid of neck rib
Pockets	Two chest pockets of length 6" width 5.5" with flap (2.5") Pocket closing with hidden chalk button (28/4). All pockets with single stitching box style with bartek	Two side pockets with double stitch. Trouser out seam and inseam with Fedo double stitch Two knee pockets (8"x7") with 2 buttons each and flap with 2 pleats box pocket Two hip pockets (6"x5.5") with 2 buttons each and flap	N/A
Pattern (Army combat style)	Front opening 5 to 6 plastic hidden buttons with front patti (1.75")	Belt front closing with good button & steel hook Loops on belt closing with one Button each (4.5") Front fly: Front fly with Nylon Zip (Zip matching) good quality Back Seat: Back with patch of Fabric Bottom: Bottom open with over lock for adjusting hem	N/A
Collar	Coat collar	N/A	Round neck
Branding	1 logo above right chest pocket	N/A	1 branding on front 1 branding on back
Button	Melamine quality only and temperature resistance at 60C – 65C	Melamine quality only and temperature resistance at 60C – 65C	N/A
Fabric Color Fastness	Should be maintained at least 65 degree centigrade and against UV light of natural sunlight		
Sizes	S,M,L,XL,2XL,3XL & 4XL		
Design and Sample	As approved by SIEHS		

• **NYLON BELT LOOP SIZES**

Extra by 0.5 inch space over belt size.

• **TABLE 5 - DESIRED SPECIFICATION –BELT**

Material	Synthetic black color
Width	3 – 3.5 cm depending on loops spacing on trouser
Belt size	Size 1 for Small and medium trousers up to 34 inch plus buckle Size 2 for L and XL trousers up to 38 inch plus buckle Size 3 for 2XL , 3XL and 4L trousers up to 44 inch plus buckle
Buckle	Buckle made of steel plate (rust free & nonmagnetic) with non sharp edges & embossed SIEHS branding – Design and material to be approved by SIEHS

• **TABLE 6 - DESIRED SPECIFICATION –SHORT ANKLET MALE SAFETY SHOES**

Sole	Black direct injection sole made of rubber / PU material
Upper material	Durable and comfortable
Steel toe cap	Yes
Laces	Black nylon
Color	Black
Size	04 to 12 / 38 to 46
Special condition	Supplier will allow 10% quantity replacement of size upto 6 months (unused shoes) to be replaced with needed size.

• **TABLE 7 - SIZE CHARTS**

Range (S , M , L , XL , 2XL , 3XL, 4XL)

Size Chart - Shirt				
Size	Length	Shoulder	Arm length	Chest
S	28	17	9	21 1/2
M	28	18	9 1/2	22
L	29	19	10	23
XL	30	20	10 1/2	24 1/2
2XL	31	21	11	25 1/2
3XL	32	22	11 1/2	26 1/2
4XL	33	23	12	27 1/2
Size Chart – Tshirt				
Size	Length	Chest	Shoulder	
S	25	18	17	
M	26	19	17(1/2)	
L	27	20	18	
XL	28	21	19	
2XL	29	22	19(1/2)	
3XL	30	23	20	
4XL	31	24	21	
Size Chart - Trouser				
Size	Length	Waist		
S	40	32		
M	40	34		
L	41	36		
XL	42	38		
2XL	43	40		
3XL	44	42		
4XL	45	44		

Size Chart - Belts
Size
Size 1 for Small and medium trousers upto 34 inch plus buckle
Size 2 for L and XL trousers upto 38 inch plus buckle
Size 3 for 2XL , 3XL and 4L trousers upto 44 inch plus buckle

- **APPROVED COLOR**

Green color (Shirt, Trouser, T-shirt) as of the shade of SIEHS existing uniform.

- **PACKING DETAILS**

1. Each Shirt, t-shirt, trouser to be packed in separate plastic foil packing and packed separately in cardboard box/carton with label of item and size. Packing list to be pasted on cartons but need to be packed size wise.
2. 6 or 12 pcs belt in one plastic foil packing.
3. Pair of shoes to be packed in cardboard box. Master carton can include 10 to 12 shoe boxes but need to be packed size wise.

- **DELIVERY**

1. Vendor will inform 3 working days in advance before delivering the supplies to SIEHS store.
2. Delivery location will be in Karachi mentioned on the purchase order.
3. Delivery can be made Mon – Friday 9:00am to 4:30 pm.
4. Official receiving will be given after lab test report, complete (100%) counting and inspections.

- **UNLOADING AND PLACEMENT**

1. Successful bidder will arrange its own labor / machinery on own cost for unloading the items from delivery vehicle to the designated location in the store / or as supervised by the SIEHS store manager.
2. Successful bidder will be responsible for providing safety equipment / insurance of labor. In no circumstances will SIEHS be responsible for any mishap or accident arising due to negligence of safety by the labor.

- **WARRANTY PERIOD / PENALTY**

During the warranty period, if the contractor/supplying firm fails to rectify the problem, due to any reason, SIEHS shall replace the defective goods thereof at risk and cost of the contractor / supplier and / or can forfeit the security.

In case of complaints in respect of product(s) etc. or any other violation (s) or late delivery of goods beyond the period specified, the supplier may be charged @ 0.33% per day up to 10% of PO amount with a maximum period of 1 month the following actions (either or all) may be taken by SIEHS.

1. Part or whole cancellation or suspension of contract
2. Forfeiture of security
3. Initiation of blacklisting proceedings.
4. Any other legal measure available.

The supplied items are warranted against all defects of design, manufacture, assembly or operation and against all defects in the materials to be used for a specified period or any extended period as agreed between the Company and the Supplier.

Warranty claim will be made with the Supplier, not with any other entity.

The Supplier warrants that all items supplied to the Company

- (a) are new.
- (b) are of quality specified in the bidding documents.
- (c) are free from defects.
- (d) are fit for their intended purpose.
- (e) are of good material and workmanship;

• **TABLE 8 - ITEM PICTURES FOR REFERENCE**





**SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES
TENDER DOCUMENTS**

STAFF UNIFORM ITEMS





- **TABLE 9 - BARTEK POSITIONS – TROUSER**



*Bartek positions have been highlighted in yellow color for easy identification. In actual at the time of stictching, same green color thread will be required as used in the overall uniform.

- **TABLE 10 - BARTEK POSITIONS - SHIRT**



Pictures are only to indicate the bartek positions. Design and patches to be followed as Table 8

BIDDING PROCEDURE

Bids should be submitted in accordance with instructions and bidding procedure shared in this document. Bids are invited as per Single Stage – One Envelope Procedure in accordance with rule sub rule 1 of rule 46 of the Sindh Public Procurement Rules, 2010 (Amended 2022).

INSTRUCTIONS TO BIDDERS


1. Bidder must read all the contents of invitation for bid / notice inviting tender as well as the bidding documents and understand all the requirements.
2. Bidder must ensure that the bid form /financial quote is filled in all respect, without any confusion.
3. Bidder shall prepare one envelope for both technical and financial proposal / information.
4. Each document/paper submitted by the bidder shall be signed/stamped by the bidder on the face of document.
5. Bidder shall examine the bid evaluation criteria and insert appropriate document in the envelope accordingly.
6. There should not be any over-writing, double writing, crossed, additional conditions.
7. Rates are to be quoted clearly in digits as well as in words.
8. Conditional bids, telegraphic bids, bids not accompanied by bid security of required amount and form, without tender fee, bids received after specific date and time and bids of black listed firms shall be treated as rejected / non-responsive.

ELIGIBILITY CRITERIA FOR BIDDERS

Bidder which meets the following eligibility criteria / mandatory requirements would be declared responsive for further evaluation as per the Evaluation Criteria specified in this bidding document.

Verifiable documentary proof for all following requirements are mandatory requirement, noncompliance will lead to disqualification.

1. Bidder shall complete all the terms & conditions of this bidding document.
2. Bidder able to enclose the documents as per the list of required bidding document.
3. Companies must be available on List of Active Tax Payers" of FBR (for Income Tax) and GST / SRB (For Sales Tax) websites.
4. For any existing or previous service / goods provider to Sindh Integrated Emergency and Health Services (SIEHS) or Aman Health Care Services (AHCS), the bidder needs to obtain a '**Satisfactory performance letter**' from SIEHS or AHCS. This letter can be obtained by a written request to SIEHS's procurement department or technical end user department.
5. Details of financial turn-over of at least past three years supported by income tax return document or financial audit report.
6. Affidavit on Rs.100 stamp paper that the firm is not blacklisted & involved in any active litigation with GoP or GoS.

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7. Undertaking to provide access for physical inspection of working area/factory/workshop at the time of evaluation and during execution of contract.
8. Tender Fee of Rs. 3,000 in shape of Pay order should be in favor of Sindh Integrated Emergency and Health Services (NTN# 4979065-0)

Any quote not meeting the eligibility criteria will be considered disqualified.

LIST OF DOCUMENTS TO BE ENCLOSED: -

Bidder(s) must ensure that the following documents are enclosed with the bid

1. Complete Bidding Document, duly signed and stamped on its each/every page as acceptance of all terms & conditions;
2. Pay Order of Rs 3000 in favor of Sindh Integrated Emergency and Health Services (NTN: 4979065-0)
3. Copy of NTN / Income Tax Registration Certificate, Sales Tax Registration Certificate / On line verification of Active Tax Payer for Sales Tax.
4. Minimum 3 years' income tax return from the FBR.
5. Audited Financial Statement of the bidder for last three years; (if available)
6. Copy of CNIC of signatory of the Bid Form;
7. Affidavit on Rs.100 stamp paper / e-stamp paper that:
 - a. the bidding company is neither blacklisted nor suspended by any National / International and & not involved in any active litigation with GoP or GoS., including Provincial and Federal Government.
 - b. the bidder has submitted the correct and complete information along with the bid/offer. If any document/information is found forged/engineered /fake/bogus at any stage, the bidder may be declared as Blacklisted in accordance with law and the bid security, performance guarantee and payment, if any may be forfeited.
8. Valid documentary evidence in support of evaluation and qualification criteria.

Bidder(s) must work carefully and gross rates to be quoted, including all applicable taxes and also incorporate the impact of Sales Tax. SIEHS shall made payments after deduction of all applicable taxes including Income Tax & SST / GST and other taxes, if any

CLARIFICATION / QUERIES ON TENDERING DOCUMENTS

An interested bidder requiring any clarification(s) of the bidding documents may notify to SIEHS in writing via email address provided in the bid data sheet duly referring the title of the tender in email subject. The concerned officer will respond in writing via email to any request for clarification within three (03) calendar days, provided they are received at least five (05) calendar days prior to the date of opening of bid. Clarification response (including an explanation of the query but without identifying the source of inquiry) will be posted on SIEHS website tender section).

BID PRICE

1. The price / bid offer quoted should be firm, final and clearly written / typed without any ambiguity.

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2. The bid price should include all the government taxes, as per prevailing taxation rates of provincial / federal / local governments etc. (e.g., SST/GST, Income Tax, Withholding Tax etc.).
3. If there is no mention of taxes or calculation error, the offered/quoted price will be considered as inclusive of all prevailing taxes/duties. The benefit of exemption from or reduction in the Income Tax / SST / GST or other taxes during the contract period shall be passed on to SIEHS.
4. The bidder shall deem to have obtained all related information as to the requirements thereto which may affect the bid offer / price if required.

VALIDITY OF BIDS

Bids shall remain valid for ninety (90) days w.e.f. date of opening of Technical Proposals. The bids without or less than Ninety (90) days validity will be rejected.

LANGUAGE OF BIDS

The bid prepared by the bidder, as well as all correspondence and documents relating to the bid exchanged by the bidder and the SIEHS shall be in English. Supporting documents and printed literature furnished by the bidder may be in another language provided these are accompanied by an accurate translation of the relevant passages in English, in which case for purposes of interpretation of the Bid, the translated version shall prevail.

BID SECURITY / EARNEST MONEY

1. The bid must be accompanied by a bid security in shape of a DD/Pay Order of 2% of the total contract value in favor of “Sindh Integrated Emergency and Health Services” on account of Earnest Money/Bid Bond (refundable) valid for a period of 28 days beyond the bid validity date. For unsuccessful parties the earnest money will be refunded within a period one month after the finalization of successful bidder.
2. The Bid Security shall be attached with the proposal. No interest will be paid on bid security.
3. Any bid not accompanied by an acceptable bid security shall be rejected by the SIEHS as non-responsive.
4. The bid security / earnest money of the unsuccessful bidders will be returned upon award of contract to the successful bidder or on expiry of validity of bid security whichever is earlier.
5. The bid security of the successful contractor will be returned only when the bidder furnishes the required Performance Security and signed relevant contract/agreement. The successful bidder can adjust the Bid Security towards Performance Guarantee, in this situation, the successful bidder shall submit the balance amount on account of Performance Guarantee.

ACCEPTANCE / REJECTION OF BID

A bid determined as non-responsive will be rejected and will not be made responsive by the bidder by correction of the non-conformity.

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The bid shall be rejected if:

1. It is substantially non-responsive in a manner prescribed in this tender document.
2. It is against the Pakistani Laws, Rules, Regulations, Policies, Permits, Codes etc.
3. Bidder has conflict of interest with the SIEHS.
4. Bidder engages in corrupt or fraudulent practices in competing for contract award.
5. Bidder tries to influence the bid evaluation / contract award.
6. Bid submitted in other than prescribed forms, annexes, schedules, charts, drawings, documents / by other than specified mode; or
7. Unsigned, incomplete, partial, ambiguous, conditional, alternative, late
8. Qualified by vague and indefinite expression such as “subject to prior confirmation”, “subject to immediate acceptance” etc. will be treated as vague offers and rejected accordingly
9. Without verifiable proofs against the mandatory as well as general documentary, qualification and eligibility related requirements; or
10. Bidder fails to meet all the requirements of Tender Eligibility / Qualification Criteria
11. Bids submitted for partial / limited services / items as specified in the Format for Quoting the Rates / Schedule of Requirements / BoQ
12. Bid submitted with shorter bid validity period
13. Bidder fails to meet the minimum evaluation criteria requirements
14. Bid not accompanied by the Bid Security (Earnest Money) of required amount and form
15. Bidder refuses to accept the corrected Total Bid Amount / Price
16. The Bidder has been blacklisted by any public or private sector organization
17. Bidder has mentioned any financial implication(s) in the financial proposal that is in contradiction to this document and Government rules and regulations
18. Black Listed firms will not be considered and will be rejected.

FORFEITURE OF BID SECURITY


The bid security / earnest money shall be forfeited / confiscated:

1. A bidder requests to withdraw his or its bid after opening but within the bid validity period
2. Successful bidder fails to furnish performance security
3. Successful bidder fails to sign the contract
4. A bidder does not accept the correction of the quoted amount following the correction of arithmetic errors.
5. A bidder has been found black listed by any agency of Federal or Provincial Government.

CANCELLATION OF BIDDING PROCESS

SIEHS Procurement committee:

1. May cancel the bidding process at any time prior to the acceptance of a bid or proposal.
2. Shall incur no liability towards the bidders.
3. Shall intimate the cancellation of bidding process immediately and upload a notice on the company website followed by prompt return of bid security.
4. Shall, upon request by any of the bidders, communicate to such bidder, grounds for the cancellation of bidding process, but is not required to justify such grounds.

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AMENDMENT IN BIDDING DOCUMENT

- a. At any time prior to the deadline for submission of bids, SIEHS may, for any reason, whether at its own initiative or in response to a clarification requested by an interested bidder, modify the bidding document by amendment in accordance with the SPP Rules 2010 (Amended 2022).
- b. All interested bidders that have downloaded the bidding documents from SIEHS website need to inform via email at 'procurement@siehs.org' to register their email address so any amendments are notified by SIEHS staff. The amendments will be binding on the bidder. Email sent by the bidder should specify the tender number, tender title and the email id for correspondence.
- c. Any amendments thus issued shall form eternal part of the tender document. To offer bidders a reasonable timeframe for preparing revised bids, the SIEHS may at its discretion extend the deadline for submission of bids.

PERIOD OF CONTRACT

Based on the agreed timeline for execution and completion of work.


DEADLINE FOR SUBMISSION OF BID

Bids must be submitted by dropping the sealed document envelope in the tender box placed at the identified address (refer bid data sheet) no later than the time and date specified in the bid data sheet. Any claim against the bids received late shall not be considered at any stage. Bidders are advised in their own interest to take all precautionary measures for delivery of sealed bids in the tender box before the deadline for submission of bid.

Any bid received after the deadline for submission of bids prescribed by the SIEHS pursuant to bid data sheet & NIT will be rejected and returned unopened to the bidder.

Single Stage – One Envelope Procedure.

1. Bid shall comprise a single package envelope.
2. SIEHS shall evaluate the proposal in a manner prescribed in advance and reject any proposal which does not conform to the specified requirements. No amendments in the proposal shall be permitted after the submission of documents.
3. Bids shall be opened publicly at a time, date and venue referred in this tender document.
4. The bid should contain all the relevant information and desired enclosures in the prescribed format.
5. Bid should be submitted in a sealed envelope:
 - i. Be addressed to the SIEHS at the address given in the tender document
 - ii. Opened or e-mailed or faxed or telexed bids will not be accepted.
 - iii. Any bid received by the SIEHS after the date and time of tender opening will be rejected and returned as unopened to sender / bidder.

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- iv. Bids qualified by such vague and indefinite expression such as “subject to prior confirmation”, “subject to immediate acceptance” etc. will be treated as vague offers and rejected accordingly.
- v. Bidder shall comply with all Pakistani Laws, permits, codes and regulation applicable to the bidder’s performance of services. Bid against the Government Rules and Policies, Conditional Bid, Ambiguous Bid or incomplete Bid and Bid without Bid Security will be rejected. No supplementary or revised offer after the opening of bids shall be entertained.
- vi. In case of announcement of Public Holiday or any unfavorable circumstance, the bids will be opened on next working day. Other terms and conditions, venue and time for drop and opening will remain unchanged.
- vii. In case of discrepancies between the Notice Inviting Tender (NIT) and the Bidding Documents, the Bidding Documents shall take precedence.
- viii. No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the bid validity period specified in the bid document.

POST BID SUBMISSION

OPENING OF BID

1. The date for opening of bids and the last date for the submission of bids shall be as given in the bidding documents and in the tender advertisement. In case, the two dates are different, the date and time, given in the bidding documents shall apply.
2. In case of the date of opening of tender declared as Public Holiday by the Government of Sindh or Federal Government or non-working day due to any reason, the next official working day shall be deemed to be the date for submission and opening of tenders/bids/offers, accordingly. The time and venue shall remain same.
3. All bids shall be opened publicly in the presence of all the bidders, or their representatives, who may choose to be present in person, at the time and place announced in the invitation to bid.
4. The Procurement committee shall read aloud the name of the bidder and total amount of each bid, and of any alternative bids if they have been permitted, shall be read aloud and recorded when opened.
5. All bidders in attendance shall sign an attendance sheet.
6. All bids submitted after the time prescribed as well as those not opened and read out at bid opening, due to any procedural flaw, shall not be considered, and shall be returned without being opened.

EVALUATION OF BIDS

1. All bids shall be evaluated in accordance with the evaluation criteria and other terms and conditions set forth in the bidding documents.
2. A bid once opened in accordance with the prescribed procedure shall be subject to only those rules, regulations and policies that are in force at the time of issuance of notice for invitation of bids.

3. The Committee may seek the clarification from the bidder in writing or oral as the case may be, in case of committee deemed fit, however any clarification shall not be changing the sanctity of original bid.
4. The bids/offers shall be evaluated conformity the requirements of terms & conditions of the bidding document based on the record / documentary evidence submitted by the bidder.

ANNOUNCEMENT OF BID EVALUATION REPORT

1. Procurement committee shall announce the results of bid evaluation in the form of a report giving reasons for acceptance or rejection of bids.
2. The report shall be uploaded on SIEHS website and intimated to all the bidders through email at least three (3) working days prior to the award of contract/agreement with the successful bidder.

BID EVALUATION CRITERIA

The bids shall be evaluated on most advantage bid basis and bidder needs to be complaint with all requirements mentioned in the below criteria.

1. The Bids shall be evaluated on complete Lot / Group / Package basis for 4 items i.e. shirts, t-shirts, trouser & belt (as a kit) excluding the safety shoes, reflected in the bid form / price schedule. Bids for partial / limited item(s) shall not be considered and rejected.
2. The following merit point system for weighing evaluation factors / criteria will be applied for technical proposals.
3. Bidders achieving minimum 70% overall points / marks will be considered only for further process besides minimum compliance of 50 % points/marks is mandatory in all variables. Documentary evidence must be attached in support of your claim.
4. Only those Financial Proposals will be announced / considered which were technically qualified by the committee.

TECHNICAL EVALUATION – 70 MARKS

Sr. #	Description	Requirements	Allocated Marks
Technical Evaluation Criteria - 70 marks			
1	Establishment of firm (bidder) – Max 10 marks 3 - 5 years - 5 marks 5 year above - 10 marks	Documentary proof must be provided. If any information is confidential in nature, it can be blacked out.	10
2	No. of institutions / clients served in different projects 2.5 mark per institution- Max. 10 marks		10
3	Satisfaction letter from clients to whom similar items have been provided		10

	2.5 marks for each client – maximum 10 marks	However, proof must be established	
4	Own manufacturing / production / stitching facility (for items (trouser, shirt, t-shirt and shoes for items being quoted) - 10 Marks		10
	Outsourced / contract manufacturing (for items (trouser, shirt, t-shirt and shoes for items being quoted) - 5 Marks		
5	Average gross revenue per year (excluding Sales tax, FED) for last 3 years (2019-20, 2020-21 & 2021-22) is more than Rs.5 Million – 50 Million - 5 marks Rs.50 Million and above - 10 marks		10
6	Delivery timeline for complete order in single shipment	10	
7	Warranty / defect coverage period	10	

- Minimum 49 marks out of 70 i.e. 70% are required for technical qualification.
- Marks for serial 6 & 7 will be allotted based on weighted average calculation of offers in the bid. Maximum marks for each criterion are 10.

FINANCIAL EVALUATION – 30 MARKS

Technically qualified/successful bidder(s) shall be eligible for financial evaluation.


1	Lowest quoted price	Quote in the bid form / price schedule	30
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Score will be allotted based on weighted average calculation of offers in the bid. Maximum marks for are 30.

For the purposes of determining the best advantageous bid (amongst qualified bidders), factors such as price, payment terms, delivery timelines, previous performances, previous experience, OEM / manufacturer authorization, quality assurance, expertise and such other details may be considering with SIEHS having the discretion to decide accordingly.

CLARIFICATIONS / CORRECTIONS OF BID

To assist in the examination, evaluation and comparison of the bids the committee at its discretion may ask the bidder for a clarification of its bid. The request for clarification and the response will be in writing via email and no change in the price or substance of the bid will be permitted.

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Arithmetical errors will be rectified on the following basis:

1. If there is a discrepancy between unit price and total price that is obtained by the multiplying the unit price and quantity, the unit price shall prevail and total price shall be corrected. If there is a discrepancy between the words and figures the amount in words shall prevail. If there is a mistake in addition / totaling that can be corrected.
2. If the bidder does not accept the corrected amount of bid, his bid will be rejected and his bid security will be forfeited.

PENALTY

In case of delay in delivery in accordance with the timeline shared in bid, a penalty shall be charged up to a maximum 10% of the supply PO amount or on the financial value of delayed order. In case if services / items are not provided after 2 intimations, SIEHS may resort to cancellation of the order with no liabilities towards SIEHS and lead to forfeiture of performance security.

PERFORMANCE SECURITY

The Successful bidder shall submit the Performance Security / Guarantee in the amount specified in the Bid Data Sheet in the shape of Pay Order or Demand Draft or a Bank Guarantee in favor of SIEHS issued by a scheduled bank in Pakistan valid for a period of thirty (30) days beyond the date of completion / expiry of the contract. No interest will be paid on Performance security.

REFUND OF PERFORMANCE SECURITY

The Performance Security / Guarantee shall be returned after expiry of contract/agreement and settlement of all claims. This amount will be returned to the supplier after satisfactory completion note from SIEHS.

FORFEITURE OF PERFORMANCE SECURITY

1. In the event of failure to provide items/services as per Contract/Agreement / Work Order within the stipulated period, the performance security may be forfeited.
2. In that event, acquiring of the said items/services may be taken from the next lowest bidder vide the same work order at supplier's risk and cost without any farther reference, so that the loss incurred would be recoverable from the Performance Security of the said supplier or from any sum due of which may become due to the supplier.
3. If any equipment / instrument or property of SIEHS or its representative / landlord / donor/ is damaged by the representative of approved firm, cost of the same will be deducted from the performance security money / pending bills of the contractor.

APPLICABLE LAW

The Contract/Agreement shall be governed by the Laws of Pakistan and the Courts of Karachi, Sindh - Pakistan shall have exclusive jurisdiction.

ARBITRATION

Any difference or dispute or liability of whatsoever nature arising out of the contract or in any way relating to the contract or to its construction or fulfillment should be settled as far as possible, amicably between the SIEHS and the bidder company. Should the parties fail to come to an amicable settlement the same shall be referred to the award of Arbitrators to be nominated one each by the SIEHS and the bidder company within fifteen (15) days of notice from either side or in the case of the said Arbitrators not agreeing, then to the award of an Umpire to be appointed by the Arbitrators in writing prior to proceeding with the arbitration. The decision of the Arbitrators or the Umpire, as the case may be, shall be final and binding on both the parties. The arbitration shall take place at Karachi, under Pakistani Law of Arbitration.

MECHANISM OF BLACKLISTING

The suppliers or contractors who either consistently fail to provide satisfactory performances, or supply substandard goods, involved in corrupt practices during the currency of the tender proceedings or later stage etc. shall be blacklisted as per provisions of SPPRA Rules, depending upon the seriousness of the cause. The black listed firms would be eligible for participating at the expiry of the prescribed period.

RIGHT TO VARY QUANTITIES AND SPLIT ORDER

SIEHS reserves the right to cancel any line item, increase and/or decrease the quantity originally specified in the bidding documents / scope of work / BoQ without any change in unit price or other terms and conditions during the contract period.

RISK AND DELIVERY

Title to and risk in the Items will pass to the Company only after the Company has accepted the items.

Items purchased are subject to the Company's reasonable inspection, testing, and approval at the delivery point nominated in the Purchase Order.

The Company may reject the item(s), if they are defective or are not in accordance with the Company's specifications or do not meet the requirements under the PO ("Rejected Items").

Rejected Items will be held entirely at the risk of the supplier:

- (a) Rejected Items must be removed by and at the expense of the Supplier within five (5) Business Days from the Supplier being notified of the rejection; and
- (b) If the Supplier fails to remove the items in the relevant time frame, then the Company may do so at the Supplier's cost.

FORCE MAJEURE

If the shipment of the goods is prevented or delayed in whole or in part by any reason of any act or circumstances beyond the reasonable control of either party, including but not limited to, war, earthquake, flood, fire, storm, civil commotion or riot, the Supplier shall inform SIEHS and thereafter the Supplier shall within three (3) days furnish to SIEHS documents confirming the occurrence of such events(s), if any. The Supplier may be granted extension for the performance.

Similarly, SIEHS shall also not be liable for not accepting or late accepting the shipment if caused due to any of the above events of force majeure. If the delivery is delayed or prevented due to force majeure for more than fifteen (15) days from date of occurrence of such event, then either party may terminate the consideration of contract by serving the other party a written notice to such effect.

TERMINATION & CANCELATION OF CONTRACT

If the bidder company fails to provide the satisfactory services, the SIEHS shall be entitled at his option to cancel the contract/agreement and recover the damages besides forfeiture of Performance Guarantee. The SIEHS shall not be liable to any risks and costs whatsoever in consequence of such cancellation of the contract.

REDRESSAL OF GRIEVANCES BY THE PROCURING AGENCY

Redressal of Grievances & settlement of dispute will be as per Rule 30 & 31 of SPPRA Rule-2010 (Amended 2022).

COST OF TENDERING

The bidder shall bear all costs associated with the preparation and submission of its documents, while SIEHS in no case shall be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.

COST OF STAMP DUTY

0.35% of the contract/agreement value (incl. of tax) or notified by the Government of Sindh, will be paid by successful bidder as stamp duty prior entered into signing the contract/agreement.

PAYMENT TERMS

SIEHS standard payment terms are 45 days' credit after submission of correct invoice. Advance payments are discouraged. Under requirement of advance payment, successful bidder will be required to share submit a pay order or bank guarantee (from a scheduled bank in Pakistan) of same amount (inclusive of tax) as guarantee and refunded upon successful completion of services at end of the period of performance of the contract/agreement.

THIRD PARTY SERVICES

If required, will be the responsibility of the bidder. Sindh Integrated Emergency and Health Services will not be a party to any such agreement between the bidder and any of its vendors, sub-contractor, if so.

AWARD OF CONTRACT

The Draft contract agreement along with the terms and condition is attached with this bidding documents. However, the final contract agreement shall be finalized with the mutual consent of SIEHS and the successful bidder.

NOTIFICATION OF AWARD

Prior to the expiration of the period of bid validity, the SIEHS will notify the successful bidder in writing by issuing a letter of acceptance, that its bid has been accepted. The notification of award will constitute the formation of the contract. Upon the successful bidder's furnishing of the performance security, SIEHS will promptly notify each unsuccessful Bidder(s) and will discharge its bid security.

TENDER TIMELINES

The estimated timing for the key milestones in the tender process is as follows:

Steps	Time line	Dates
Tender advertisement published in the newspapers & Tender uploaded on SIEHS website		2 nd Feb 2023
Pre bid meeting	3:30 pm	6 th February 2023
Addressing of queries from bidders		17 th Feb 2023
Bid submission by Vendors	9:30 am	24 th Feb 2023
Bid opening by Committee	10:00 am	24 th Feb 2023
Analysis of bid along with clarification of queries if any		27 th Feb 2023 to 13 th March 2023
Internal approvals and project award with Letter of intent		16 th March 2023 to 30 th March 2023

*Timeline is estimated and may change based on technical complexities / lab testing. For any changes of dates in bid opening, information will be hoisted on SIEHS website.

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BID DATA SHEET

DETAILS	
Company name	Sindh Integrated Emergency & Health Services (SIEHS)
Bid Submission	Bids to be submitted in the Tender box placed at SIEHS head office, Monday – Friday 9:00 am to 5:00 pm Address - Plot No. 43-15/K, Block 6, P.E.C.H.S, Karachi, Pakistan.
Procurement Focal person	Attention to: Mr. Syed Sharjeel UI Hasan
Email address	procurement@siehs.org
Contact number	021-111-111-823, Ext 2022
Pre bid meeting	6 th February 2023, 3:30 pm – Current samples will be available for display and addressal of any related queries
Pricing mechanism	The price shall be fixed during the contract period.
Bid security	Amount of bid security should be 2% of the total bid price
Bid validity	Bid validity period shall be 90 days after opening of technical proposal
Deadline for bid submission	24th February 2023 at 9:30 am
Date, Time and Place of Bid opening	24th Feb-2023 at 10:00 am in SIEHS Head office (address above)
Performance Security	5% of the total contract value as per agreed timeline for completion of project. This amount will be returned to the supplier once the satisfactory report received from SIEHS

VENDOR INFORMATION FORM

Name of the Company			
Company NTN		Date of establishment	
Company GST		Provincial sales tax numbers (SST)	
Nature of Business			
Office Address			
Name of the authorized contact person			
Email address for correspondence			
Telephone Number (Extension if any)		Mobile Number	
Any Sister Concerned Company	<input type="checkbox"/> YES	If YES, please provide details:	
	<input type="checkbox"/> NO		
Signature of authorized person			
Is any of your relatives / friends working in / for SIEHS?	<input type="checkbox"/> YES	If YES, please provide details:	
	<input type="checkbox"/> NO		
Declaration: I / We hereby declare that all information and documentation provided are true and correct to the best of my / our knowledge. In the event of any information found false or incorrect, the registration with SIEHS and the placed purchase order will be cancelled		Company stamp if available	

SPPRA INTEGRITY PACT

(To be signed with the successful bidder to whom contract / agreement will be awarded)



BID FORM / PRICE SCHEDULE / FINANCIAL PROPOSAL

PROVISION OF UNIFORM ITEMS

(To be submitted on Official company letterhead duly Signed & Stamp in sealed envelope)

SR #	NAME OF ITEM	QUANTITY	UNIT PRICE	TAX	TOTAL
1a	T-SHIRT – POLYCOTTON	3800			
1b	T-SHIRT – POLYSTER SUBLIMATION				
2	TROUSER	3800			
3	SHIRT	3800			
4	BELT	1900			
5	SAFETY SHOES	1900			

Total bid price with tax in words _____

Delivery timeline for supply of complete order _____

- Items 1 to 4 will be purchased as a kit from a single bidder only
- The above rates should be inclusive of all taxes (WHT/SRB/GST)/duties/delivery in Karachi /labor charges etc.
- Above prices should be inclusive of all requirements mentioned SOW.
- Validity of offer/proposal: 90 days from date effective of bid opening.

Note:
In case of discrepancy between unit price and total, the unit price shall prevail.

Name: _____ CNIC#: _____

Signature: _____ Company stamp: _____

Submission of the bid by the bidder reflects the acceptance of the SIEHS terms and conditions.

AGREEMENT DRAFT

Annexure A - GENERAL TERMS AND CONDITIONS OF CONTRACT

ARTICLE 1

DEFINITIONS

The following definitions shall apply to this Agreement except where the context otherwise requires. Words importing the singular include the plural and vice versa where the context requires.

1.1 **COMPANY**

Company shall mean Sindh Integrated Emergency and Health Services

1.2 **COMPANY REPRESENTATIVE**

Company Representative shall mean any person nominated to coordinate and deal with the Supplier / Service Provider or with Supplier's / Service Provider's Organization on behalf of the Company. The terms Requestor or End user or Business Unit where used in this Agreement shall have the same meaning as the Company Representative.

1.3 **SUPPLIER / SERVICE PROVIDER**

Supplier / Service Provider shall mean the person or Company identified in this Agreement or the person or the Company identified in the Purchase Order as the Supplier of Goods / Service. Where the term "Seller" or "Vendor" or "Contactor" appear they shall be taken to mean Supplier / Service Provider.

1.4 **SUPPLIER / SERVICE PROVIDER'S ORGANISATION**

Supplier / Service Provider's Organization shall mean subsidiaries and/or any other person or Company having an Agreement directly or indirectly with the supplier / service provider for the supply of Goods / Services.

1.5 **AGREEMENT OR THE AGREEMENT**

Agreement / The Agreement means this agreement.

1.6 **GOODS**

Goods mean the material and equipment to be supplied by the Supplier or Supplier's Organization as specified in **Annexure B** and/or the Purchase Order.

1.7 **SERVICES**

Services shall mean the services to be provided by and execution of work to be done by the Service Provider as specified in **Annexure B** and/or the Purchase Order.

1.8 **PURCHASE ORDER**

Purchase Order means an order to purchase Goods and Services from the Supplier / Service Provider or Supplier's / Service Provider's Organization placed by the Company as and when required.

1.9 **INSPECTION**

Inspection shall mean Inspection by the Company's Representative of the Goods supplied / Service provided

1.10 **DELIVERY**

Delivery shall mean the point or location(s) where the Company takes possession of the Goods and Services or a part of the Goods and Services.

1.11 **CONFIDENTIAL INFORMATION**

Confidential Information means all oral, electronic, and written information and material, in tangible and intangible format (including, without limitation, financial information, irrespective of the form of communication), which whether designated as "Confidential" or not is considered as confidential.

1.12 **LAW**

Law means any applicable federal, state, or local Law, regulation, rules, or ordinance enforced in Pakistan.

ARTICLE 2

SCOPE OF WORK

2.1 The Supplier / Service Provider shall supply the goods / services according to the specification and description as given in **Tender documents scope of work / Annexure B.**

ARTICLE 3

BUSINESS INTEGRITY

- 3.1 The Supplier / Service Provider shall act in accordance with the provisions of this Agreement, rules and policies of the Company as communicated and:
- a. shall ensure that the goods / services supplied are as per specifications and free from all defects.
 - b. should comply with any conditions or warranties provided for by law.

ARTICLE 4

CONTRACT PRICE

4.1 In full consideration of the Supply of Goods / Service provided and of the fulfillment of other obligations under the Agreement, the Company shall, subject to the provisions of the Agreement, pay or cause to be paid to Supplier / Service Provider the contract price of the goods / services in accordance with the provisions of the **Annexure C.**

4.3 The Parties shall defend, indemnify and hold harmless each other from any liability resulting failure to comply with the reporting or other procedural requirements with respect to their payment.

ARTICLE 5


TERMS OF PAYMENT

- 5.1 In consideration of goods / services supplied / provided as per specifications and verified by the relevant department, the Company will make payment to the Supplier / Service Provider mentioned in **Annexure C**.
- 5.2 Contract price as specified in **Annexure C** of the Agreement shall remain unchanged during the term of this Agreement unless mutually agreed for any price revision formula / mechanism.
- 5.3 Except in case of discrepancies in the invoice submitted to the Company, payment to the Supplier / Service Provider shall be made after Thirty (30) days of submission of invoice along with the delivery notes of goods / services completion certificate and written verification by the authorized representative of the Company. Invoices must be sent to Company User / Finance Department.

ARTICLE 6

EXAMINATION & PERFORMANCE GUARANTEE

- 6.1 Company or its designates shall have the right, at any time, to examine the goods supplied / services provided by the Supplier / Service Provider and their performance and to reject any items found to be not in accordance with the provisions of the Agreement or the specifications provided for supply of goods/ services for which the Company shall have sole discretion. No such examination or rejection shall relieve Supplier / Service Provider of any of its obligations and/or liabilities under the Agreement.
- 6.2 Any additional work to be performed or action to be taken by Supplier / Service provider resulting from examination or rejection as referred to in Article 6.1 shall not be regarded as a variation in Supplier / Service Provider's Work and shall be carried out at Supplier / Service Provider's own expense.
- 6.3 The rejected Goods will be replaced by the Supplier / Service Provider at its own cost. In case of failure on the part of the Supplier / Service Provider to replace the rejected equipment or material / service, the Company shall be entitled to deduct the entire cost of the rejected equipment or material from the Supplier's invoices which may be due for payment.

	SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS	STAFF UNIFORM ITEMS
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- 6.4 The service provider shall submit the Performance Security / Guarantee in the amount finalized through the tender T46-2023 in the shape of Pay Order or Demand Draft or a Bank Guarantee in favour of the Company issued by a scheduled bank in Pakistan. No interest will be paid on Performance security. The Performance Security / Guarantee shall be returned after expiry of contract and settlement of all claims. This amount will be returned to the supplier after satisfactory completion note from SIEHS.
- 6.5 In the event of failure to provide items/services as per contract / agreement / work order within the stipulated period, the performance security may be forfeited. In that event, acquiring of the said items/services may be taken from the next lowest bidder vide the same work order at contractor’s risk and cost without any farther reference, so that the loss incurred would be recoverable from the Performance Security of the said Supplier / Service Provider or from any sum due of which may become due to the Supplier / Service Provider. If any equipment / instrument or property of the Company or its representative / landlord / donor/ is damaged by the representative of approved firm, cost of the same will be deducted from the performance security money / pending bills of the Supplier / Service Provider

ARTICLE 7

INDEMNIFICATION

- 7.1 Supplier / Service Provider hereby agrees and undertakes to indemnify and hold harmless to the Company, its members, subsidiaries, affiliates and joint venture partners, and their respective directors, officers, employees, and agents (“indemnified parties”) from and against all proceedings, costs, charges, obligations, liabilities, actions, claims, demands, causes of action, suits, damages, judgments, liens, penalties, and expenses including, without limitation, costs and legal fees which may be rendered against the Company
- 7.2 Without prejudice to the provision of Article 7.1, Supplier / Service Provider shall hold harmless and indemnify Company from and against all liens, attachments or claims by Supplier / Service Provider’s Representatives or persons alleging to be Supplier / Service Provider’s Representatives in connection with or arising out of Supplier / Service Provider’s Work. Company shall have the right to withhold the amount involved in the cost arising out of such lien, attachment or claim from any payment due to Supplier / Service Provider until removal of such lien, or attachment or settlement of such claim by Supplier / Service Provider.

ARTICLE 8

WARRANTY

- 8.1 The Supplier / Service Provider warrants and guarantees that the Goods / Services shall be of good standard and quality and shall comply in all respects with the agreed terms and scope of work, and are carried out by professionals qualified to perform in a timely and efficient manner and with all reasonable, care and skills.
- 8.2 In case of failure of the Supplier / Service Provider to rectify any defects in the Goods / Services as notified by the Company, the Company shall have the rights to deduct an amount equivalent to the value of goods / services from the Supplier / Service Provider's invoices which may be due for payment and/or terminate this Agreement without prejudice to other rights and remedies available to the Company.

ARTICLE 9

TERM & TERMINATION

- 9.1 This Agreement shall remain in full force and effect for a period of ____ (days / months) effective from _____ to _____
- 9.2 Either party will have the option to terminate this Agreement by giving the other party **one (1) month** written notice in advance. If the Supplier / Service Provider exercises right under this provision in that case the Supplier / Service Provider shall comply with instructions of the Company in respect of the last date for rendering of the Services and till that date the Supplier / Service Provider shall be responsible to provide the Services.
- 9.3 Breach of any condition of any term of the Contract and directions issued by the Company as and when communicated to the Supplier / Service Provider, including the terms of **Annexure A** – If the Supplier / Service Provider shall not rectify the breach within the stipulated period or comply with the Obligations of the Supplier / Service Provider, the non-compliance of obligation of the Supplier / Service Provider shall give the Company right to terminate the agreement immediately without notice and without prejudice to any other rights which may be available to the Company.
- 9.4 In the event of the following, the Company shall have the right to immediately terminate this Agreement without assigning any further reason and without any notice in writing or otherwise.

- a. Supplier / Service Provider fails to comply with any provision of this Agreement, and or fails to comply with local / national laws and directions as and when communicated.
- b. Any default by Supplier / Service Provider, or in case the Company wishes to close the business at the Site or wants to use it for some other purposes.

9.5 If the Company shall elect to terminate this Agreement, all rights and obligations of Supplier / Service Provider shall terminate, except for Supplier / Service Provider’s indemnification contained herein.

ARTICLE 10

FORCE MAJEURE

- 10.1 Neither Party to this Agreement shall be liable for a delay in the execution of the Agreement or for any failure to fulfill any term of the Agreement if such delay or fulfillment has been caused by Force Majeure.
- 10.2 Force Majeure shall for the purpose of the Agreement mean an occurrence, which is beyond the control of the party affected and could not have been overcome or prevented by the exercise of reasonable diligence.
- 10.3 Without prejudice to the generality of Article 10.2 the events falling within Force Majeure include, subject to the conditions of the said Article 10.2, force of nature, lightning, earthquakes, floods, volcanoes, tidal waves, acts of war or public enemy, lockdown due to global pandemic and riots.
- 10.4 On the occurrence of any condition of Force Majeure the Party so affected shall immediately give verbal notice of such an event to the other Party and promptly confirm that notice by letter or email to point of contact.

ARTICLE 11

ASSIGNMENT

- 11.1 Supplier / Service Provider shall not be entitled to assign either in whole or in part any of its rights and obligations to sub-contractor under the Agreement without the prior written consent thereto of the Company.
- 11.2 Any Party to whom the rights and obligations under the Agreement are transferred to sub-contractor shall be bound by all the provisions of this Agreement. In addition to Article 11.1, Supplier / Service Provider shall procure as a condition precedent to any assignment that such assignment shall:

- a. Be executed in accordance with the provisions of this Agreement;
- b. Be executed contemporaneously with a separate specific Agreement in favor of and for the benefit of the Company to the effect that the assignee accepts and agrees to be bound by the Agreement;
- c. Be of no force or effect whatsoever unless and until the provisions of this Article 11 have been met, and an executed copy of the Agreement referred to in (b) above has been delivered to Company as a pre-condition to granting the required written consent.

ARTICLE 12

COMPLIANCE WITH LAWS

- 12.1 Supplier / Service Provider its employees and agents shall observe and abide by and shall ensure that its subcontractor shall observe and abide by all applicable laws, rules and regulations in Pakistan in connection with the Agreement including but not limited to those with respect to labor and insurance.

- 12.2 Supplier / Service Provider shall obtain without delay such authorizations, approvals, permits, consents and licenses which are necessary for it to perform the Agreement.

- 12.3 Supplier / Service Provider specifically undertakes that it shall not engage/hire/employ child labor / force labor in line with local labor law, while discharging its contractual duties hereunder.

- 12.4 Without prejudice to any other rights that the Company may have the right to terminate the Agreement or any Contract/Work Statement immediately upon notice in writing if the Supplier / Service Provider violate the provisions of this clause.

ARTICLE 13

CONFIDENTIALITY

- 13.1 In the performance of this Agreement, each Party may be exposed to Confidential Information of the other Party. No Party may disclose, reveal or use any such Confidential Information without, in each instance, obtaining the express prior written consent of the owner thereof. These obligations shall survive the expiration or termination of this Agreement.

- 13.2 Each Party acknowledges and agrees that the Confidential Information received by it from the other Party shall be kept confidential and shall not be disclosed or revealed to any other person other than those employees of such Party who needs to know the Confidential Information for the purpose of performing their respective obligations under this agreement and such employees shall take responsible steps to keep secrets.
- 13.3 The obligation of the Parties under Confidentiality Clause shall survive the termination/expiry /cancellation of this Agreement and remain valid and in full force even after the termination/expiry/cancellation of this Agreement.

ARTICLE 14

WAIVER

- 14.1 A waiver on the part of the Company or the Supplier / Service Provider of any breach of any term, provision or condition of the Agreement shall not constitute a precedent nor bind either party hereto to a waiver of any succeeding breach of the same of any other term, provision or condition of the Agreement.

ARTICLE 15

APPLICABLE LAW

- 15.1 The validity, applications, interpretation and implementation of the Agreement and any dispute, controversy and claims shall be governed by the laws of the Islamic Republic of Pakistan.

ARTICLE 16

JURISDICTION

- 16.1 The parties shall submit to the exclusive jurisdiction of the Karachi, Sindh Courts.

ARTICLE 17

LANGUAGE

- 17.1 For all aspects of the Agreement, the English language shall be the ruling language.

ARTICLE 18

SAFETY

- 18.1 Supplier / Service Provider shall take all necessary precautions in connection with the Agreement in order to ensure the safety and health of the personnel of Company, Supplier / Service Provider and third parties.
- 18.2 Further HSSE requirements are specified in **Annexure D**.



ARTICLE 19

NOTICES

19.1 All notices and other communications to be sent by either party to the other shall be duly communicated if delivered to the other party at its address referred to below or its receipt has been acknowledged in writing provided that either party may any time designate a different address to which notices and other communications are thenceforth to be sent.

Supplier / Service Provider at:

Company Name: _____

Address: _____

Company at:

Sindh Integrated Emergency and Health Services
Plot # 43-15/K, Block 06, PECHS
Karachi. _____

19.2 Any notice, documents or other writing required by the Agreement to be given or sent shall be deemed to have been duly given or sent if it is delivered in person to the addressee or, if sent by courier telex or facsimile or e-mail, when it is received by the addressee.

Name	Designations	Email Address	Contact Numbers

19.3 The address for delivery of notices and documents to the Company or the Supplier / Service Provider, as the case may be, pursuant to this Article shall be as stated in the Agreement or as may otherwise be notified from time to time in writing by one party to the other.

ARTICLE 20

ALTERNATIVE SUPPLIER / SERVICE PROVIDER

20.1 In the event of a default by the Supplier / Service Provider to fulfill any of the terms and conditions of the purchase order, the decision of the Company being conclusive and final in the matter, the Company shall have the absolute right to cancel the purchase order forthwith and stop receiving goods / services from the Supplier / Service Provider without incurring any liability financial or otherwise and shall be entitled to recover the cost of arranging alternate Supplies / Service Provider from other sources from the Supplier / Service Provider or adjust the same against the Supplier / Service Provider’s outstanding bills.

ARTICLE 21

SURVIVAL

21.1 Cancellation, expiration or earlier termination of this Agreement shall not relieve the Supplier / Service Provider from obligations being entered under this Agreement and Supplier / Service Provider shall be bound to complete the services or supplies of goods with the predetermined specifications and shall continue to be responsible for the warranties, remedies, promises of indemnity and confidentiality as decided.

ARTICLE 22

ENTIRETY OF THIS AGREEMENT

22.1 No prior stipulation, agreement of understanding, verbal or otherwise, of the parties or their agents with respect to the subject matter of this Agreement shall be valid or enforceable unless embodied in the provisions of this agreement.

The following annexures will form part of this agreement:

Annexure A – General Terms and Conditions

Annexure B – Scope of Work & Delivery Schedule

Annexure C – Price Schedule / Contract Price

Annexure D – Minimum Health Safety Security Environment (HSSE) requirement