
 <p><b>SINDH</b> INTEGRATED EMERGENCY &amp; HEALTH SERVICES</p>	<p><b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS</b></p>	<p><b>Trunkey Services Related To Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements</b></p>
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**Tender Documents – T45/2023**  
Trunkey Service Related to Traveling,  
Lodging/Accommodation & Venue/Training Arrangements

	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS</b>	<b>Trunkey Services Related To Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements</b>
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**SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES  
TENDER DOCUMENTS**

**Trunkey Services  
Related To Traveling,  
Lodging/Accommodation  
& Venue/Training  
Arrangements**

**TENDER NOTICE**

**سندھ انٹیگریٹڈ ایمرجنسی اینڈ ہیلتھ سروسز**

**تیندر نوٹیس**

سندھ انٹیگریٹڈ ایمرجنسی اینڈ ہیلتھ سروسز (SIEHS)، هڪ غير نفعي بخش ادارو جيڪو ڪمپني ايڪٽ 2017 جي دفعو 42 جي تحت قانوني حيثيت رکي ٿو، جيڪو سنڌ صوبي جي عوام الناس کي ايمبوليٽري هيلٿ ڪيئر ۽ ٽيلي هيلٿ سروسز مهيا ڪري رهيو آهي. هيٺ ڄاڻايل تيندر شايع ڪجن ٿا ۽ لاڳاپيل معلومات ۽ ڪاٺيد لائينز هر هڪ لاڳاپيل تيندر دستاويز ۾ ڪمپني ويب سائٽ تي دستياب آهن. <http://siehs.org/tender-documents/>

- 1- تيندر نمبر 37-2023 فورٽي گيٽ هارڊ ويئر مينٽيننس سروسز
- 2- تيندر نمبر 38-2023 مائیکرو سافٽ پروڊڪٽس ۽ آٽوڪيڊ لاءِ سافٽ ويئر لائسنس
- 3- تيندر نمبر Avaya 39-2023 ڪال سينٽر جي توسيع
- 4- تيندر نمبر 40-2023 انٽرنيٽ ۽ ڊيٽا ڪنيڪٽيويٽي
- 5- تيندر نمبر 41-2023 ڊيٽا سينٽر لاءِ ڪور سوئچ
- 6- تيندر نمبر 42-2023 آءِ ٽي ايڪيومينٽ Phase 03
- 7- تيندر نمبر 43-2023 ڪراڪري / ڪٽلري شين جي فراهمي
- 8- تيندر نمبر 44-2023 گاڏين/ايمبولينسز جي مرمت ۽ سار سنڀال (Faw ۽ Foton-Hilux-Hi-Ace)
- 9- تيندر نمبر 45-2023 سفر/رهائش/جڳهه/انتظامي هنڌ جون خدمتون
- 10- تيندر نمبر 46-2023 ايمبولينسز تي پينٽ ورڪ ۽ برانڊنگ (Hilux ۽ Hi-Ace)
- 11- تيندر نمبر 47-2023 عملي جي لاءِ يونيفارم جي فراهمي
- 12- تيندر نمبر 48-2023 عملي جي لاءِ ميڊيڪل ليبل ٽيسٽ جون خدمتون

**سپلائي چين ڊپارٽمينٽ**  
سندھ انٽيگريٽڊ ايمرجنسي اينڊ هيلتھ سروسز  
پلاٽ نمبر 43-15/K بلاڪ 6، پي-اي-سي-ايڇ-ايس- ڪراچي پاڪستان  
UAN: +92-21-111-111-823 Ext: 2006/2022 www.siehs.org

**Sindh Integrated Emergency & Health Services**

**TENDER NOTICE**

**Sindh Integrated Emergency & Health Services (SIEHS)**, a not for profit organization incorporated under Section 42 of Companies Act, 2017, is providing ambulatory, healthcare and telehealth services to the public in Sindh province.

The following tenders are advertised and relevant information & guidelines are available in each relevant tender documents at company website: <http://siehs.org/tender-documents/>

1. Tender # 37-2023 - Fortigate Hardware Maintenance Services
2. Tender # 38-2023 - Software Licenses for Microsoft Products & AutoCAD
3. Tender # 39-2023 - Avaya Call Center Expansion
4. Tender # 40-2023 - Internet & Data Connectivity
5. Tender # 41-2023 - Core Switch for Data Center
6. Tender # 42-2023 - IT Equipment - Phase 03
7. Tender # 43-2023 - Supply of Crockery/Cutlery Items
8. Tender # 44-2023 - Repair & Maintenance of Vehicles/Ambulances (Hi-Ace, Hilux, Foton and Faw)
9. Tender # 45-2023 - Travels/Lodging/Accommodation/Venue Arrangement Services
10. Tender # 46-2023 - Paint Work and Branding on Ambulances (Hi-Ace and Hilux)
11. Tender # 47-2023 - Supply of Uniforms for the Staff
12. Tender # 48-2023 - Medical Lab Tests Services for the Staff

**Supply Chain Department**  
Sindh Integrated Emergency & Health Services  
Plot No. 43-15 / K, Block 6, P.E.C.H.S, Karachi, Pakistan  
UAN: +92-21-111-111-823 Ext: 2006/2022 www.siehs.org


**سندھ انٽيگريٽڊ ايمرجنسي اينڊ هيلتھ سروسز**

**تیندر نوٹیس**

سندھ انٽيگريٽڊ ايمرجنسي اينڊ هيلتھ سروسز (SIEHS)، ايڪ غير نفعي بخش ادارو جيڪو ڪمپني ايڪٽ 2017 کي دفعو 42 جي تحت قانوني حيثيت رکي ٿو، جيڪو سنڌ صوبي جي عوام الناس کي ايمبوليٽري هيلٿ ڪيئر ۽ ٽيلي هيلٿ سروسز مهيا ڪري رهيو آهي. هيٺ ڄاڻايل تيندر شايع ڪجن ٿا ۽ لاڳاپيل معلومات ۽ ڪاٺيد لائينز هر هڪ لاڳاپيل تيندر دستاويز ۾ ڪمپني ويب سائٽ تي دستياب آهن. <http://siehs.org/tender-documents/>

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## COMPANY INTRODUCTION


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Sindh Integrated Emergency and Health Services (SIEHS), is a section 42 not-for-profit company formed in collaboration with the Government of Sindh. This service is a realization of Government of Sindh's commitment to strengthen the primary healthcare structure in Sindh through a public-private arrangement ensuring delivery of timely, effective, patient-focused ambulance and holistic healthcare services, free-of-cost.

SIEHS under its ambit operates and manages Pakistan's first and only ISO 9001:2015 certified ambulance service called Sindh Rescue and Medical Service (SRMS). SRMS operates according to international protocols, and is equipped with advanced medical equipment, life-saving drugs and qualified paramedics and nurses, providing immediate pre-hospital emergency care to those suffering with acute health trauma. The quality emergency services are available to all those who need it, across the social spectrum.

Our TeleHealth and Tele Medicine platform is designed to support health care solutions and capacity building across the general health continuum, free-of-charge. With 24/7 access to doctors, clinical psychologists and healthcare experts, supported by updated algorithms for common diseases and on-going pandemic, we ensure that people in need receive timely diagnostic and counselling services, anytime. Our state-of-the-art call center allows callers to access coordinated advice and counselling services from across Pakistan, by dialing "1123".

SIEHS invites sealed bids on single stage one envelope procedure for the provision of Fortigate Hardware Maintenance Contract Renewal from well reputed companies registered with federal / provincial tax authorities


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## INVITATION TO BID

Sindh Integrated Emergency and Health Services (SIEHS), invites the sealed bids for Trunkey Service Related to Traveling, Lodging/Accommodation & Venue/Training Arrangements for SIEHS from well reputed companies registered with FBR/SRB and available on List of Active Tax Payers” of FBR (for Income Tax) & SRB (For Sales Tax) websites.

Tender fee	Rs. 3,000/- (Rupees three thousand only) Non-Refundable
Bidding procedure	Single Stage – One Envelope Procedure
Bid security	Refer bid data sheet
Last date of tender purchasing	
Deadline for submission of bids	
Bid opening date and time	

1. Bidding documents are available on the websites of Sindh Integrated Emergency and Health Services (SIEHS), (<http://siehs.org/tender-documents/>). The bidder is required to enclose Pay Order / Demand Draft of tender fee (Rs. 3,000/-) with their bid, which must be issued by a scheduled bank.
2. SIEHS may issue the clarifications or amendments in respect of the bidding documents which will be uploaded on the website, SIEHS will not be responsible of any confusion or misunderstanding in this regard.
3. In case of any unforeseen situation or government holiday resulting in closure of office on the date of opening, bids shall be submitted / opened on next working day at the given time and venue.
4. SIEHS reserves the right to reject any or all the bids subject to the relevant provisions of SPP Rules 2010 (Amended 2022).

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## SCOPE OF WORK

**Purpose:** The purpose of this scope of work is to qualify vendors for the provision of turnkey services for Road Travel via Rent a Car, Bus via Daewoo/Faisal Movers, Pakistan Railway. The Lodging, air ticketing, and Venue Arrangements for Trainings/Meetings Activities is also part of the scope in different districts of Sindh to be required for Sindh Health Emergency Health Services (SIEHS) official activities.


The duration of service agreement initially would be till 30, June 2023 and further renewable for another 02 years upon satisfactory performance and willingness to work with SIEHS with the selected Turkey Service Provider for the following scope of work which include Karachi and approximate all districts of Sindh. The scope of work includes the Rent a Car Services, provision of Lodging/Accommodation, air ticketing and Venue(s)/Training Hall with lunch/tea/water etc., services as and when required basis. The approximate budget estimate for the required services is PKR 3 to 5 Million till June 2023 after finalization of award the contract/agreement in result of evaluation process. The contract/agreement can be awarded to one or more than one successful bidder(s).

### 1. Scope of work (SOW) for Rent a Car Services as and when required basis:

- a. The drivers must be experienced; trained to drive the vehicle and have valid driving license in possession;
- b. The driver must be fully acquainted with the local (city and highway) traffic laws and ability to drive on motorway and national highway and adhere to designated speed limits;
- c. The driver must be dependable and be able to ensure to drive the SIEHS staffs/consultant safely for their field visit;
- d. It is the responsibility of the vendor to ensure that assigned driver is fully vaccinated for COVID-19 and does not take any drugs/toxic drinks.
- e. The vendor should be able to provide vehicle on as and when need basis for different districts of Sindh province;
- f. The vehicles must be in good operational condition and comprehensively insured inclusive of third party coverage;
- g. The vehicle must be mechanically fit i.e., tires; suspension; air conditioner (all in working order and should neat & clean before departure and all seat belts must be in working condition with prior checking of spare wheel/tire and toolkit etc.);
- h. The vehicle/s must have fire extinguisher for safety purposes and at least two SRS bags are preferred.
- i. Availability of relevant documents in vehicle, authority letter, Excise documents, insurance:

Vehicle Type	Year of Model
Suzuki Swift / Cultus	Not older than 3 years
Toyota Corolla Altis/GLI	Not older than 3 years
4x4 Hilux/Prado	Not older than 10 years



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**2. Prices should in a separate page:**


- a. **Option-1:** Daily Rent a Car price with driver and fuel per KM in PKR:
  - i. Outstation Per Night Charges (SIEHS will not provide accommodation & meal for driver)
- b. **Option-2:** Monthly Rent a Car price with driver and fuel per KM in PKR:
  - i. Outstation Per Night Charges (SIEHS will not provide accommodation & meal for driver)
- c. **Option-3:** Daily Rent a Car price without driver and fuel in PKR:
  - i. Outstation Per Night Charges (SIEHS will not provide accommodation & meal for driver)
- d. **Option-4:** Monthly Rent a Car price without driver and fuel in PKR:
  - i. Outstation Per Night Charges (SIEHS will not provide accommodation & meal for driver)

Additional Terms for Option-1 & 2: A log book must be in vehicle and to be updated for every trip by the driver of the vendor duly signed by the traveler. The price for per Kilometer price would be linked with the price of fuel and SIEHS will not be considered price increase, if the fuel price increase up to 5% (*one-liter fuel price as per OGRA announcement*) from date of submission of bid. In case of fuel price decrease by 5% (*one-liter fuel price as per OGRA announcement*) then there will be no change in prices. The price of per KM will be mutually agreed between both parties if there will be any increase in fuel exceeding 5% from the date of effectiveness announced by OGRA.

Additional Terms for Option-3 & 4: The regular maintenance including Oil Change, Filters and all mechanical/repair maintenance works will be responsibility of vendor. The vehicle must be covered by insured with 3<sup>rd</sup> party. Fueling and wash/cleaning of vehicle will be the responsibility of SIEHS.

3. SIEHS will not be responsible for any financial claim in case of any damage to the car and/or driver while on duty of SIEHS.
4. The price of KM should be start and end of location provided. Not from the location of rent a car and driver should reset the mileage reading prior start of journey by showing to the traveler and record into the log book immediately and record when arrived at destination according to the millage reading showing to the traveler.
5. The vehicles should contain all safety and pre-cautionary gadgets i.e. Spare Wheels in good and working condition, Hazzard sign, Seat belts (especially for front seats), Air Bags (if possible), comprehensive insurance of driver and third party (the copy of valid insurance paper would be required prior traveling to SIEHS admin department), First Aid Kit with all necessary surgical and assured to verify the expiry, Car Fire Extinguisher by assurance of non-expiry.
6. A pre-check inspection should be done by the rent a car service provider to the entire vehicle i.e. Oil Change, Sufficient fuel as per the requirement of journey,



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## **2. Scope of work for Lodging and Accommodation:**


- a. The Hotels/Guest Houses in Sindh province in different districts should be 2 to 4 star for corporate staff lodging with bed & breakfast only. All necessary sanitary items, must be hygienic, i.e. Towel, Toilet Tissue, Disposable Soap, Disposable Tooth Brush Kit, Disposable Shaving Razer, Air Conditioner, Hot/Warm Water in Winter, Two Small bottles of mineral drinking water, Solar or generator for power backup in room(s):
- b. Preferred Hotels/Guest Houses in different districts are as follows;

<b>S#</b>	<b>Districts</b>	<b>Hotels / Guest Houses</b>
1	Sukkur	Hotel One, Chen Inn, Pakistan Club, Stepp Inn and/or any other
2	Larkana	Sambara Inn, Gold Star, Sapna Inn, Asia Hotel, Gold Star and/or any other
3	Garhi Khuda Bux	Propose any hotel/guest house by the vendor
4	Dadu	Gym Khana and/or any other
5	Hyderabad	Indus Hotel, Crown Hotel, Jannat Guest house, Hyderabad Pride Lodges, Sybaan Guest House, Gandhara Castle and/or any other
6	Makli-Thatta	We care, Grande guests house and/or any other
7	Karachi	Sarawan Hotel, Mehran Hotel, Marriott, PC, Avari, Blue Sky Guest house, K-Town, Sapphire Guest House, Patel residency, Hotel Faran and/or any other
8	Badin	Creek way Hotel, United Hotel, Badin Guest House and/or any other
9	Sujawal	Usmania Hotel, IRIS, SAPPHIRE and/or any other
10	Mirpurkhas	Bisma Guest House, Alpine Guest House, Hotel Mehran, ZamZam Guest House and/or any other
11	Umarkot	Ghousia Hotel and/or any other
12	Shaheed Benazirabad	Delux Apartment, Gym Khana, People Continental Hotel, Sukoon Guest House and/or any other

- c. As SIEHS expand in other areas, districts will be added accordingly and same will be communicated to the selected service providers for induction in their service agreement.

### **1. Prices should in a separate page:**

The service provider(s) should propose their commission/profit as service charges however, the service provider(s) should submit original Hotel/guest house invoice along agreed percentage of Service charges. Please mention service charges in percentage (%). The service provider(s) can submit original invoice(s) of Hotels/guest Houses with the agreed percentage of Service charges for payment on credit basis services.

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### **3. Scope of work for Venue/Training Arrangements:**

#### **1. Training Venue Arrangements:**

The service provider should have provision to arrange Training facility (venue or hall) in the above mentioned hotels. In case there is no Training facility available, the service provider should arrange at an appropriate similar kind of location with the following necessities:

- Room/Hall with working Air Conditioner/s connected with power backup.
- Seating Capacity of 10 to 20 and 20-40 Persons
- Projector and Screen
- Refreshment and/or Lunch with drinking mineral water (as per the requirement, detail will provide later with the selected service provider on need basis)
- Backup Generator / Solar Power System to provide power backup for all above mentioned equipment for smooth training activities.

#### **2. Executive Event / Press Conferences:**

The service provider should have provision to arrange Stage, Tents, Benches, Executive Chairs, Executive Table with Flowers, Standard Chairs, refreshments/lunch (details will provide later) or related material for gathering of 30-50 people at different districts of Sindh Province. The district location(s) will be provided by SIEHS within duration of service agreement.

#### **3. General Event:**

The service provider should have provision to arrange Tents, Benches, Chairs, refreshments (details will provide later) or related material for gathering of 100-200 people at different districts of Sindh. The district location(s) will be provided by SIEHS within duration of service agreement.


### **4. Scope of work for Air ticketing:**

#### **Itineraries, reservation & booking of air tickets (Domestic and International travel)**

Travel agency shall propose three (3) tickets of different appropriate itineraries (where possible) and/or different appropriate airfares, make bookings and prepare formal quotation based on the lowest fare and the most direct and convenient routing.

Travel agency shall promptly issue and deliver accurate tickets and detailed itineraries, (in electronic format) showing the accurate status of the airline on all segments of the journey.

Travel agency shall provide information on airline tickets schedules.

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Travel agency shall propose fares/airline routings and guarantee that it shall obtain the lowest available airfare for the journey concerned.

Travel Agency shall process duly authorized flight changes / cancellations when and as required. Visa provision services for international visits.

**Flight Cancellation / Rebooking and Refunds**

Travel Agency shall process duly authorized flight changes / cancellations when and as required.

Travel Agency shall immediately process airline refunds for cancelled travel requirements / unutilized prepaid tickets and credit these to SIEHS as expeditiously as possible (if applicable).

Travel Agency shall refund tickets within one (1) month.

Travel Agency shall limit refund charges at airline rate only, i.e. no additional charges will accrue to the Travel Agency.

Travel Agency shall bear charges for cancellation and / or change in reservation dates, which are due to no fault of SIEHS.


Travel Agency shall report back to SIEHS on the status of ticket refunds.

**Payment terms of SIEHS:**

SIEHS standard payment terms are 45 days’ credit after submission of correct invoice. Advance payments are discouraged. Under requirement of advance payment, successful bidder will be required to share a bank guarantee of same amount (inclusive of tax).

**BIDDING PROCEDURE**

Bids should be submitted in accordance with instructions and bidding procedure shared in this document. Bids are invited as per Single Stage – One Envelope Procedure in accordance with rule sub rule 2 of rule 46 of the Sindh Public Procurement Rules, 2010 (Amended 2022).

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## INSTRUCTIONS TO BIDDERS

1. Bidder must read all the contents of IFB/NIT as well as Bidding Document and understand all the requirements.
2. Bidder must ensure that the Bid Form is filled in all respect, without any confusion.
3. Bid Security shall be inserted in the proposal.
4. There should not be any over-writing, double writing, crossed, additional conditions.
5. Rates are to be quoted clearly in digits as well as in words.
6. Each document/paper submitted by the bidder shall be signed/stamped by the bidder on the face of document.
7. Bidder shall examine the Bid Evaluation Criteria and insert appropriate document in the proposal accordingly.
8. Conditional Bids, Telegraphic Bids, Bids not accompanied by Bid Security of required amount and form, without tender fee, bids received after specific date and time and bids of Black Listed firms shall be treated as rejected / non-responsive.

### ELIGIBILITY CRITERIA FOR BIDDERS

Bidder which meets the following eligibility criteria / mandatory requirements would be declared responsive for further evaluation as per the Evaluation Criteria specified in this bidding document.


Verifiable documentary proof for all following requirements is a mandatory requirement, noncompliance will lead to disqualification.

1. Bidder shall complete all the terms & conditions of this bidding document.
2. Bidder able to enclose the documents as per the list of required bidding document.
3. Companies must be available on List of Active Tax Payers" of FBR (for Income Tax) and GST / SRB (For Sales Tax) websites.
4. Details of turn-over of at least last three years supported by income tax return document.
5. Affidavit on Rs.100 stamp paper that the firm is not blacklisted & involved in any active litigation with GoP or GoS.
6. Undertaking to provide access for physical inspection of working area/factory/workshop at the time of evaluation and during execution of contract.
7. Tender Fee of Rs. 3,000 in shape of Pay order should be in favor of Sindh Integrated Emergency and Health Services (NTN# 4979065-0)

### LIST OF DOCUMENTS TO BE ENCLOSED

Bidder(s) must ensure that the following documents are enclosed with the bid

1. Complete Bidding Document, duly signed and stamped on its each/every page as acceptance of all terms & conditions;
2. Pay Order of Rs 3000 in favor of Sindh Integrated Emergency and Health Services (NTN: 4979065)

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3. Copy of NTN / Income Tax Registration Certificate, Sales Tax Registration Certificate / On line verification of Active Tax Payer for Sales Tax;
4. Copy of CNIC of signatory of the Bid Form;
5. Affidavit on Rs.100 stamp paper / e-stamp paper that:
  - a. the bidding company is neither blacklisted nor suspended by any National / International, including Provincial and Federal Government.
  - b. the bidder has submitted the correct and complete information along with the bid/offer. If any document/information is found forged/engineered /fake/bogus at any stage, the bidder may be declared as Blacklisted in accordance with law and the bid security, performance guarantee and payment, if any may be forfeited.
6. Valid documentary evidence in support of evaluation and qualification criteria.

Bidder(s) must work carefully and gross rates to be quoted, including all applicable taxes and also incorporate the impact of Sales Tax. SIEHS shall made payments after deduction of all applicable taxes including Income Tax & SST / GST and other taxes, if any

#### **CLARIFICATION / QUERIES ON TENDERING DOCUMENTS**


A interested bidder requiring any clarification(s) of the bidding documents may notify to SIEHS in writing via email address provided in the bid data sheet duly referring the title of the tender in email subject. The concerned officer will respond in writing via email to any request for clarification within 03 calendar days, provided they are received at least five calendar days prior to the date of opening of bid. Clarification response (including an explanation of the query but without identifying the source of inquiry) will be posted on SIEHS website tender section).

#### **BID PRICE**

1. The price / bid offer quoted should be firm, final and clearly written / typed without any ambiguity.
2. The bid price should include all the government taxes, as per prevailing taxation rates of provincial / federal / local governments etc. (e.g., SST/GST, Income Tax, Withholding Tax etc.).
3. If there is no mention of taxes or calculation error, the offered/quoted price will be considered as inclusive of all prevailing taxes/duties. The benefit of exemption from or reduction in the Income Tax / SST / GST or other taxes during the contract period shall be passed on to SIEHS.
4. The bidder shall deem to have obtained all related information as to the requirements thereto which may affect the bid offer / price if required.

#### **VALIDITY OF BIDS**

Bids shall remain valid for ninety (90) days w.e.f. date of opening of proposal(s). The bids without or less than Ninety (90) days validity will be rejected.

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## LANGUAGE OF BIDS

The bid prepared by the bidder, as well as all correspondence and documents relating to the bid exchanged by the bidder and the Procuring Agency shall be in English. Supporting documents and printed literature furnished by the bidder may be in another language provided these are accompanied by an accurate translation of the relevant passages in English, in which case for purposes of interpretation of the Bid, the translated version shall prevail.

## BID SECURITY / EARNEST MONEY


1. The bid must be accompanied by a bid security in shape of a DD/Pay Order of 2% of the total contract value in favor of “Sindh Integrated Emergency and Health Services” on account of Earnest Money/Bid Bond (refundable) valid for a period of 28 days beyond the bid validity date. For unsuccessful parties the earnest money will be refunded within a period one month after the finalization of successful bidder.
2. The Bid Security shall be attached with the proposal. No interest will be paid on bid security.
3. Any bid not accompanied by an acceptable bid security shall be rejected by the SIEHS as non-responsive.
4. The bid security / earnest money of the unsuccessful bidders will be returned upon award of contract to the successful bidder or on expiry of validity of bid security whichever is earlier.
5. The bid security of the successful contractor will be returned only when the bidder furnishes the required Performance Security and signed relevant contract agreement. The successful bidder can adjust the Bid Security towards Performance Guarantee, in this situation, the successful bidder shall submit the balance amount on account of Performance Guarantee.

## ACCEPTANCE / REJECTION OF BID

A bid determined as non-responsive will be rejected and will not be made responsive by the bidder by correction of the non-conformity.

The bid shall be rejected if:

1. It is substantially non-responsive in a manner prescribed in this tender document.
2. It is against the Pakistani Laws, Rules, Regulations, Policies, Permits, Codes etc.
3. Bidder has conflict of interest with the SIEHS.
4. Bidder engages in corrupt or fraudulent practices in competing for Contract award.
5. Bidder tries to influence the bid evaluation / Contract award.
6. Bid submitted in other than prescribed forms, annexes, schedules, charts, drawings, documents / by other than specified mode; or
7. Unsigned, incomplete, partial, ambiguous, conditional, alternative, late
8. Qualified by vague and indefinite expression such as “subject to prior confirmation”, “subject to immediate acceptance” etc. will be treated as vague offers and rejected accordingly
9. Without verifiable proofs against the mandatory as well as general documentary, qualification and eligibility related requirements; or

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10. Bidder fails to meet all the requirements of Tender Eligibility / Qualification Criteria
11. Bids submitted for partial / limited services / items as specified in the Format for Quoting the Rates / Schedule of Requirements / BoQ.
12. Bid submitted with shorter bid validity period.
13. Bidder fails to meet the minimum evaluation criteria requirements.
14. Bid not accompanied by the Bid Security (Earnest Money) of required amount and form.
15. Bidder refuses to accept the corrected Total Bid Amount / Price.
16. The Bidder has been blacklisted by any public or private sector organization.
17. Bidder has mentioned any financial implication(s) in the financial proposal that is in contradiction to this document and Government rules and regulations.
18. Black Listed firms will not be considered and will be rejected.

### **FORFEITURE OF BID SECURITY**

The bid security / earnest money may be forfeited / confiscated:

1. A bidder requests to withdraw his or its bid after opening but within the bid validity period
2. Successful bidder fails to furnish performance security
3. Successful bidder fails to sign the contract
4. A bidder does not accept the correction of the quoted amount following the correction of arithmetic errors.
5. A bidder has been found black listed by any agency of Federal or Provincial Government.
6. In case of the bidder Company fails to provide the satisfactory services / goods / works.

### **CANCELLATION OF BIDDING PROCESS**


SIEHS procurement committee:

1. May cancel the bidding process at any time prior to the acceptance of a bid or proposal.
2. Shall incur no liability towards the bidders.
3. Shall intimate the cancellation of bidding process immediately and upload a notice on the company website followed by prompt return of bid security.
4. Shall, upon request by any of the bidders, communicate to such bidder, grounds for the cancellation of bidding process, but is not required to justify such grounds.

### **AMENDMENT OF TENDER DOCUMENT**

- a. At any time prior to the deadline for submission of bids, SIEHS may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the tender document by issuing a note to the provided email address shared by the bidder.
- b. Any amendments thus issued shall form eternal part of the tender document. To offer bidders a reasonable timeframe for preparing revised bids, the SIEHS may at its discretion extend the deadline for submission of bids.



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## PERIOD OF CONTRACT

Initially the contract/agreement shall be signed for a period of Three month (tentative) (03 months: March 1, 2023 – June 30, 2023), however, contract/agreement can be extended for a period of further one year (subject to the satisfactory performance). Further, the contract/agreement may further be renewed for next year maximum up to three years (subject to the satisfactory performance). The bidder is bound to provide services for extended contract/agreement period. Upon signing of contract/agreement with successful bidder, the filled bidding documents will be part of contract/agreement. The increase in price/percentage(s) after June 30, 2023 cannot be more than the inflation i.e. CPI published by the State Bank of Pakistan.


## DEADLINE FOR SUBMISSION OF BID

Bids must be submitted by dropping the sealed document envelope in the tender box placed at the identified address (refer bid data sheet) no later than the time and date specified in the bid data sheet. Any claim against the bids received late shall not be considered at any stage. Bidders are advised in their own interest to take all precautionary measures for delivery of sealed bids in the tender box before the deadline for submission of bid.

Any bid received after the deadline for submission of bids prescribed by the SIEHS pursuant to bid data sheet & NIT will be rejected and returned unopened to the bidder

## SINGLE STAGE – ONE ENVELOPE PROCEDURE

1. Bid shall comprise a single package envelope.
2. SIEHS shall evaluate the proposal in a manner prescribed in advance and reject any proposal which does not conform to the specified requirements. No amendments in the proposal shall be permitted after the submission of documents.
3. Bids shall be opened publicly at a time, date and venue announced and communicated to the bidders in advance.
4. The bid should contain all the relevant information and desired enclosures in the prescribed format.
5. Bid should be submitted in a sealed envelope:
  - i. Be addressed to the SIEHS at the address given in the bidding documents
  - ii. Opened or e-mailed or faxed or telexed bids will not be accepted.
  - iii. Any bid received by the SIEHS after the date and time of tender opening will be rejected and returned as unopened to sender / bidder.
  - iv. Bids qualified by such vague and indefinite expression such as “subject to prior confirmation”, “subject to immediate acceptance” etc. will be treated as vague offers and rejected accordingly.
  - v. Bidder shall comply with all Pakistani Laws, permits, codes and regulation applicable to the bidder’s performance of services. Bid against the Government Rules and Policies, Conditional Bid, Ambiguous Bid or incomplete Bid and Bid without Bid Security will be rejected. No supplementary or revised offer after the opening of bids shall be entertained.

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- vi. In case of announcement of Public Holiday or any unfavorable circumstance, the bids will be opened on next working day. Other terms and conditions, venue and time for drop and opening will remain unchanged.
- vii. In case of discrepancies between the Notice Inviting Tender (NIT) and the Bidding Documents, the Bidding Documents shall take precedence.
- viii. No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the bid validity period specified in the bid document.

## **POST BID SUBMISSION**

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### **OPENING OF BID**


1. The date for opening of bids and the last date for the submission of bids shall be as given in the bidding documents and in the tender advertisement. In case, the two dates are different, the date and time, given in the bidding documents shall apply.
2. In case of the date of opening of tender declared as Public Holiday by the Government of Sindh or Federal Government or non-working day due to any reason, the next official working day shall be deemed to be the date for submission and opening of tenders/bids/offers, accordingly. The time and venue shall remain same.
3. All bids shall be opened publicly in the presence of all the bidders, or their representatives, who may choose to be present in person, at the time and place announced in the invitation to bid.
4. The Procurement committee shall read aloud the name of the bidder and total amount and/or percentage of each bid, and of any alternative bids if they have been permitted, shall be read aloud and recorded when opened.
5. All bidders in attendance shall sign an attendance sheet.
6. All bids submitted after the time prescribed as well as those not opened and read out at bid opening, due to any procedural flaw, shall not be considered, and shall be returned without being opened.

### **EVALUATION OF BIDS**

1. All bids shall be evaluated in accordance with the evaluation criteria and other terms and conditions set forth in the bidding documents.
2. A bid once opened in accordance with the prescribed procedure shall be subject to only those rules, regulations and policies that are in force at the time of issuance of notice for invitation of bids.
3. The Committee may seek the clarification from the bidder in writing or oral as the case may be, in case of committee deemed fit, however any clarification shall not be changing the sanctity of original bid.
4. The Bids/Offers shall be evaluated conformity the requirements of terms & conditions of the bidding document based on the record / documentary evidence submitted by the bidder.

### **ANNOUNCEMENT OF BID EVALUATION REPORT**

1. Procurement committee shall announce the results of bid evaluation in the form of a report giving reasons for acceptance or rejection of bids.

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2. The report shall be uploaded on SIEHS website and intimated to all the bidders through email at least three (3) working days prior to the award of contract.

### BID EVALUATION CRITERIA – 100 MARKS

THE BIDS SHALL BE EVALUATED ON MOST ADVANTAGEOUS BID BASIS. The bidder which attains the highest combined weighted score according to the following criteria shall be selected. The Bids shall be evaluated on complete Lot / Group / Package basis reflected in the Bid Form / Price(s) Schedule.

S#	Evaluation Criteria	Points
1.	<b>No. of years providing Turnkey Services for the provision of Related to Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements in Sindh</b>	<b>Maximum 20</b>
	5 years and above	20
	4 to 5 years	13
	3 to 4 years	10
2a.	<b>Mandatory for acceptance to provide services related to Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements in the following districts of Sindh</b> i. Karachi – 2.5 marks ii. Hyderabad – 2.5 marks iii. Sukkur – 2.5 marks iv. Larkana – 2.5 marks <b>(Proof to be provided with location for past businesses at each location)</b>	<b>Maximum 10</b>
2b.	<b>Additional for acceptance to provide services related to Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements in the following districts of Sindh</b> i. Garhi Khuda Bux - 1.25 marks ii. Dadu - 1.25 marks iii. Makli-Thatta - 1.25 marks iv. Badin - 1.25 marks v. Sujawal - 1.25 marks vi. Mirpurkhas - 1.25 marks vii. Umarkot - 1.25 marks viii. Shaheed Benazirabad - 1.25 marks <b>(Proof to be provided with location for past businesses at each location)</b>	<b>Maximum 10</b>
3.	<b>Lowest Quoted price / commission or profit percentage(s)</b>	<b>Maximum 60</b>

The contract/agreement will be awarded to the responding organization(s) [one or more selected bidders based on most advantages bids by distribution of business as and when required basis]

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with maximum accumulative points. The minimum points to consider most advantages bid(s) is 80 points out of total 100 points.

The following is the formula to calculate the marks for the quoted price is given below:

**Solved example of financial scoring based on offered prices by the bidder(s):**

If the most-lowest quoted price bidder is Rs. 4,000 the same lowest will obtain score as below:

(1)  $[4,000 \div 4,000] \times 60 = 60$  points being the most-lowest price bidder for the quoted item

(2) If the next higher quoted price is Rs. 5,000 the marks obtained will be:

$$[4,000 \div 5,000] \times 60 = 48 \text{ points}$$

(3) If the next higher quoted price is Rs. 6,000 the marks obtained will be:

$$[4,000 \div 6,000] \times 60 = 40 \text{ points and so on.}$$

(4) In the case of commission/profit the most-lowest commission/profit bidder will receive 60 points out of total 60 financial points.

(5) In the case of commission/profit the second-lowest commission/profit bidder will receive 50 points out of total 60 financial points.

(6) In the case of commission/profit the third-lowest commission/profit bidder will receive 40 points out of total 60 financial points.


**Note:** The successful bidder should receive minimum 80 points (Technical + Financial) to consider as a most advantages bidder.

**CLARIFICATIONS / CORRECTIONS OF BID**

To assist in the examination, evaluation and comparison of the bids the committee at its discretion may ask the bidder for a clarification of its bid. The request for clarification and the response will be in writing via email and no change in the price or substance of the bid will be permitted.

Arithmetical errors will be rectified on the following basis:

1. If there is a discrepancy between unit price and total price that is obtained by the multiplying the unit price and quantity, the unit price shall prevail and total price shall be corrected. If there is a discrepancy between the words and figures the amount in words shall prevail. If there is a mistake in addition / totaling that can be corrected.
2. If the bidder does not accept the corrected amount of bid, his bid will be rejected and his bid security will be forfeited.

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## **PENALTY**

In case of delay in delivery in accordance with the timeline shared in bid, a penalty shall be charged @ 0.33% per day up to a maximum 10% of the supply PO amount or on the financial value of delayed order. In case if services / items are not provided after 2 intimations, SIEHS may resort to cancellation of the order with no liabilities towards SIEHS and lead to forfeiture of performance security.

## **PERFORMANCE SECURITY**

The Successful bidder shall submit the Performance Security / Guarantee in the amount specified in the Bid Data Sheet in the shape of Pay Order or Demand Draft or a Bank Guarantee in favor of SIEHS issued by a scheduled bank in Pakistan valid for a period of thirty (30) days beyond the date of completion / expiry of the contract. No interest will be paid on Performance security.

## **REFUND OF PERFORMANCE SECURITY**

The Performance Security / Guarantee shall be returned after expiry of contract and settlement of all claims. This amount will be returned to the supplier after satisfactory completion note from SIEHS.

## **FORFEITURE OF PERFORMANCE SECURITY**


1. In the event of failure to provide items/services as per Contract/Agreement / Work Order within the stipulated period, the performance security may be forfeited.
2. In that event, acquiring of the said items/services may be taken from the next lowest bidder vide the same work order at service provider's risk and cost without any farther reference, so that the loss incurred would be recoverable from the Performance Security of the said service provider(s) or from any sum due of which may become due to the service provider(s).
3. If any equipment / instrument or property of SIEHS or its representative / landlord / donor/ is found damaged by the service provider(s), the cost as per the market value of the same will be deducted from the performance security money / pending bills of the service provider(s).

## **APPLICABLE LAW**

The Contract/Agreement shall be governed by the Laws of Pakistan and the Courts of Karachi - Pakistan shall have exclusive jurisdiction.

## **ARBITRATION**

Any difference or dispute or liability of whatsoever nature arising out of the contract or in any way relating to the contract or to its construction or fulfillment should be settled as far as possible, amicably between the SIEHS and the bidder company. Should the parties fail to come to an amicable settlement the same shall be referred to the award of Arbitrators to be nominated one each by the SIEHS and the bidder company within fifteen (15) days of notice from either side or in the case of the said Arbitrators not agreeing, then to the award of an Umpire to be appointed by the

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Arbitrators in writing prior to proceeding with the arbitration. The decision of the Arbitrators or the Umpire, as the case may be, shall be final and binding on both the parties. The arbitration shall take place at Karachi, under Pakistani Law of Arbitration.

### **TERMINATION & CANCELATION OF CONTRACT**

If the successful bidder fails to provide the satisfactory services, the SIEHS shall be entitled at his option to cancel the contract and recover the damages besides forfeiture of Performance Guarantee. The SIEHS shall not be liable to any risks and costs whatsoever in consequence of such cancellation of the contract.

### **RIGHT TO VARY QUANTITIES, DELETE ITEM(S) AND SPLIT ORDER**

SIEHS reserves the right to increase and/or decrease / split the quantity and/or delete item(s) originally specified in the tender document / scope of work / BoQ without any change in unit price or other terms and conditions during the contract/agreement period.

### **REDRESSAL OF GRIEVANCES BY THE PROCURING AGENCY**

Redressal of Grievances & settlement of dispute will be as per Rule 30 & 31 of SPPRA Rule-2010 (Amended 2022).

### **COST OF BIDDING**

The bidder shall bear all costs associated with the preparation and submission of its documents, while SIEHS in no case shall be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.

### **COST OF STAMP DUTY**


0.35% of the contract value (incl. of tax) or notified by the Government of Sindh, will be paid by successful bidder as stamp duty.

### **THIRD PARTY SERVICES**

If required, will be the responsibility of the service provider(s). Sindh Integrated Emergency and Health Services will not be a party to any such agreement between the bidder and any of its vendors, sub-contractor, if so.

### **CANCELLATION OF CONTRACT**

If the successful bidder fails to provide the satisfactory services, the SIEHS shall be entitled with the option to cancel the contract and recover the damages besides forfeiture of Performance Guarantee. SIEHS shall not be liable to any risks and costs whatsoever in consequence of such cancellation of the contract.

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### AWARD OF CONTRACT

The Draft contract agreement along with the terms and condition is attached with this bidding documents. However, the final contract agreement shall be finalized with the mutual consent of SIEHS and the successful bidder.

### NOTIFICATION OF AWARD

Prior to the expiration of the period of bid validity, the SIEHS will notify the successful bidder in writing by issuing a letter of acceptance, that its bid has been accepted. The notification of award will constitute the formation of the contract. Upon the successful bidder's furnishing of the performance security, SIEHS will promptly notify each unsuccessful Bidder(s) and will discharge its bid security.


### TENDER TIMELINES

The estimated timing for the key milestones in the tender process is as follows:


Steps	Time line	Date / Remarks
Tender advertisement published in the newspapers and/or Tender uploaded on SIEHS website		2 <sup>nd</sup> Feb-2023
Addressing of queries from bidders	From the date of tender publishing till 05 calendar days to the bid submission date	17 <sup>th</sup> Feb-2023
Bid submission by vendors	Maximum by 9:30 am	24 <sup>th</sup> Feb-2023
Bid opening by procurement committee	10:00 am	24 <sup>th</sup> Feb-2023
Analysis of bid along with clarification of queries if any		27th Feb 2023 to 13th March 2023
Internal approvals and project award with Letter of intent		
Signing of contract		16th March 2023 to 30th March 2023

\*Timeline is estimated and may change based on technical complexities. It is suggested that the bidder contacts the concerned person (preferably via email) on the detail provided in the bid data sheet.



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<b>BID DATA SHEET</b>	
Company name	Sindh Integrated Emergency & Health Services (SIEHS)
Bid Submission	Bids to be submitted in the Tender box placed at SIEHS head office, Monday – Friday 9:00 am to 5:00 pm  Address - Plot No. 43-15/K, Block 6, P.E.C.H.S, Karachi, Pakistan.
Procurement Focal person	Attention to : Mr. Muhammad Ali
Email address	<a href="mailto:procurement@siehs.org">procurement@siehs.org</a>
Contact number	021-111-111-823, Ext 2003
Pricing mechanism	The price shall be fixed during the contract period.
Bid security	Amount of bid security should be 2% of the total bid price
Bid validity	Bid validity period shall be 90 days after opening of technical proposal
Deadline for bid submission	Friday, 24 <sup>th</sup> February 2023, maximum by 9:30 am. Please confirm via contact detail in bid data sheet
Date, Time and Place of Bid opening	Friday, 24 <sup>th</sup> February 2023, maximum by 9:30 am. Please confirm via contact detail in bid data sheet
Performance Security	5% of contract/agreement price as stated in bidding document. This amount will be returned to the bidder after satisfactory completion note from SIEHS.

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### Vendor Information Form

Name of the Company			
Company NTN		Date of establishment	
Company GST		Provincial sales tax numbers (SST)	
Nature of Business			
Office Address			
Name of the authorized contact person			
Email address for correspondence			
Telephone Number (Extension if any)		Mobile Number	
Any Sister Concerned Company	<input type="checkbox"/> YES	If YES, please provide details:	
	<input type="checkbox"/> NO		
Signature of authorized person			
Is any of your relatives / friends working in / for SIEHS?	<input type="checkbox"/> YES	If YES, please provide details:	
	<input type="checkbox"/> NO		
<b>Declaration:</b> I / We hereby declare that all information and documentation provided are true and correct to the best of my / our knowledge. In the event of any information found false or incorrect, the registration with SIEHS and the placed purchase order will be cancelled	Company stamp if available		

**SPPRA INTEGRITY PACT (To be signed with bidder awarded the contract)**

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**BID FORM / PRICE SCHEDULE**

**Scope#1: PROVISION OF RENT A CAR SERVICES AS AND WHEN REQUIRED BASIS**

(To be submitted on official company letterhead duly signed & stamp)

Period: 1<sup>st</sup> March 2023 to 30<sup>th</sup> June 2023:


SR #	Rent Car	Unit Price (in Rs.)	GST/SST	Total Price (in Rs.)
1	Suzuki Swift / Cultus			
	Option-1: Daily Rent a Car price with driver and fuel per KM in PKR: A (i). Outstation Per Night Charges (PKR _____) (Note: <i>SIEHS will not provide accommodation &amp; meal for driver</i> )			
	Option-2: Monthly Rent a Car price with driver and fuel per KM in PKR: B (i). Outstation Per Night Charges (PKR _____) (Note: <i>SIEHS will not provide accommodation &amp; meal for driver</i> )			
	Option-3: Daily Rent a Car price without driver and fuel in PKR: C (i). Outstation Per Night Charges (PKR _____) (Note: <i>SIEHS will not provide accommodation &amp; meal for driver</i> )			
	Option-4: Monthly Rent a Car price without driver and fuel in PKR: D (i). Outstation Per Night Charges (PKR _____) (Note: <i>SIEHS will not provide accommodation &amp; meal for driver</i> )			
2	Toyota Corolla Altis/GLI			
	Option-1: Daily Rent a Car price with driver and fuel per KM in PKR: A (i). Outstation Per Night Charges (PKR _____) (Note: <i>SIEHS will not provide accommodation &amp; meal for driver</i> )			
	Option-2: Monthly Rent a Car price with driver and fuel per KM in PKR: B (i). Outstation Per Night Charges (PKR _____) (Note: <i>SIEHS will not provide accommodation &amp; meal for driver</i> )			
	Option-3: Daily Rent a Car price without driver and fuel in PKR: c (i). Outstation Per Night Charges (PKR _____)			



**SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES  
TENDER DOCUMENTS**

**Trunkey Services  
Related To Traveling,  
Lodging/Accommodation  
& Venue/Training  
Arrangements**

	(Note: <i>SIEHS will not provide accommodation &amp; meal for driver</i> )			
	Option-4: Monthly Rent a Car price without driver and fuel in PKR: D (i). Outstation Per Night Charges (PKR _____) (Note: <i>SIEHS will not provide accommodation &amp; meal for driver</i> )			
3	4x4 Hilux/Prado			
	Option-1: Daily Rent a Car price with driver and fuel per KM in PKR: A (i). Outstation Per Night Charges (PKR _____) (Note: <i>SIEHS will not provide accommodation &amp; meal for driver</i> )			
	Option-2: Monthly Rent a Car price with driver and fuel per KM in PKR: B (i). Outstation Per Night Charges (PKR _____) (Note: <i>SIEHS will not provide accommodation &amp; meal for driver</i> )			
	Option-3: Daily Rent a Car price without driver and fuel in PKR: c (i). Outstation Per Night Charges (PKR _____) (Note: <i>SIEHS will not provide accommodation &amp; meal for driver</i> )			
	Option-4: Monthly Rent a Car price without driver and fuel in PKR: D (i). Outstation Per Night Charges (PKR _____) (Note: <i>SIEHS will not provide accommodation &amp; meal for driver</i> )			


	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES</b> <b>TENDER DOCUMENTS</b>	<b>Trunk Services</b> <b>Related To Traveling,</b> <b>Lodging/Accommodation</b> <b>&amp; Venue/Training</b> <b>Arrangements</b>
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## Scope#2: PROVISION OF LODGING AND ACCOMMODATION SERVICES AS AND WHEN REQUIRED BASIS

(To be submitted on official company letterhead duly signed & stamp)

Period: 1<sup>st</sup> January 2023 to 30<sup>th</sup> June 2023:

SR #	LODGING AND ACCOMMODATION SERVICES	Commission/ profit (in percentage %)	GST/SST Applicable on commission/profit (in %)	Name of Hotel/Guest House in which bidder is interested to provide required services
1	<b>Sukkur</b> [attach corporate rates/prices of proposed hotel(s)/Guest House(s)]			
2	<b>Larkana</b> [attach corporate rates/prices of proposed hotel(s)/Guest House(s)]			
3	<b>Garhi Khuda Bux</b> [attach corporate rates/prices of proposed hotel(s)/Guest House(s)]			
4	<b>Dadu</b> [attach corporate rates/prices of proposed hotel(s)/Guest House(s)]			
5	<b>Hyderabad</b> [attach corporate rates/prices of proposed hotel(s)/Guest House(s)]			
6	<b>Makli-Thatta</b> [attach corporate rates/prices of proposed hotel(s)/Guest House(s)]			
7	<b>Karachi</b> [attach corporate rates/prices of proposed hotel(s)/Guest House(s)]			
8	<b>Badin</b> [attach corporate rates/prices of proposed hotel(s)/Guest House(s)]			
9	<b>Sujawal</b> [attach corporate rates/prices of proposed hotel(s)/Guest House(s)]			
10	<b>Mirpurkhas</b> [attach corporate rates/prices of proposed hotel(s)/Guest House(s)]			
11	<b>Umarkot</b> [attach corporate rates/prices of proposed hotel(s)/Guest House(s)]			
12	<b>Shaheed Benazirabad</b> [attach corporate rates/prices of proposed hotel(s)/Guest House(s)]			

	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES</b> <b>TENDER DOCUMENTS</b>	<b>Trunkey Services</b> <b>Related To Traveling,</b> <b>Lodging/Accommodation</b> <b>&amp; Venue/Training</b> <b>Arrangements</b>
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**Scope#3: PROVISION OF VENUE ARRANGMENT(S) SERVICES AS AND WHEN REQUIRED BASIS**

(To be submitted on official company letterhead duly signed & stamp)

Period: 1<sup>st</sup> January 2023 to 30<sup>th</sup> June 2023:

**PART-1 of the Scope of Work of Training venue arrangements:**

SR #	TRAINING VENUE ARRANGMENT(S) SERVICES	Unit Price (in Rs.)	GST/SST	Total Price (in Rs.)
1	<b>Training Venue Arrangements in Sukkur</b> (Prices as per the scope of work specified above to be provided in below Row A and B)			
A	Group-1: Seating Capacity of 10 to 20 and 20-40 Persons			
B	Group-2: Seating Capacity 20-40 Persons			
2	<b>Training Venue Arrangements in Larkana</b> (Prices as per the scope of work specified above to be provided in below Row A and B)			
A	Group-1: Seating Capacity of 10 to 20 and 20-40 Persons			
B	Group-2: Seating Capacity 20-40 Persons			
3	<b>Training Venue Arrangements in Garhi Khuda Bux</b> (Prices as per the scope of work specified above to be provided in below Row A and B)			
A	Group-1: Seating Capacity of 10 to 20 and 20-40 Persons			
B	Group-2: Seating Capacity 20-40 Persons			
4	<b>Training Venue Arrangements in Dadu</b> (Prices as per the scope of work specified above to be provided in below Row A and B)			
A	Group-1: Seating Capacity of 10 to 20 and 20-40 Persons			
B	Group-2: Seating Capacity 20-40 Persons			
5	<b>Training Venue Arrangements in Hyderabad</b> (Prices as per the scope of work specified above to be provided in below Row A and B)			
A	Group-1: Seating Capacity of 10 to 20 and 20-40 Persons			
B	Group-2: Seating Capacity 20-40 Persons			
6	<b>Training Venue Arrangements in Makli-Thatta</b> (Prices as per the scope of work specified above to be provided in below Row A and B)			
A	Group-1: Seating Capacity of 10 to 20 and 20-40 Persons			
B	Group-2: Seating Capacity 20-40 Persons			
7	<b>Training Venue Arrangements in Karachi</b> (Prices as per the scope of work specified above to be provided in below Row A and B)			


	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES</b> <b>TENDER DOCUMENTS</b>	<b>Trunkey Services</b> <b>Related To Traveling,</b> <b>Lodging/Accommodation</b> <b>&amp; Venue/Training</b> <b>Arrangements</b>
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A	Group-1: Seating Capacity of 10 to 20 and 20-40 Persons			
B	Group-2: Seating Capacity 20-40 Persons			
8	<b>Training Venue Arrangements in Badin</b> (Prices as per the scope of work specified above to be provided in below Row A and B)			
A	Group-1: Seating Capacity of 10 to 20 and 20-40 Persons			
B	Group-2: Seating Capacity 20-40 Persons			
9	<b>Training Venue Arrangements in Sujawal</b> (Prices as per the scope of work specified above to be provided in below Row A and B)			
A	Group-1: Seating Capacity of 10 to 20 and 20-40 Persons			
B	Group-2: Seating Capacity 20-40 Persons			
10	<b>Training Venue Arrangements in Mirpurkhas</b> (Prices as per the scope of work specified above to be provided in below Row A and B)			
A	Group-1: Seating Capacity of 10 to 20 and 20-40 Persons			
B	Group-2: Seating Capacity 20-40 Persons			
11	<b>Training Venue Arrangements in Umarkot</b> (Prices as per the scope of work specified above to be provided in below Row A and B)			
A	Group-1: Seating Capacity of 10 to 20 and 20-40 Persons			
B	Group-2: Seating Capacity 20-40 Persons			
12	<b>Training Venue Arrangements in Shaheed Benazirabad</b> (Prices as per the scope of work specified above to be provided in below Row A and B)			
A	Group-1: Seating Capacity of 10 to 20 and 20-40 Persons			
B	Group-2: Seating Capacity 20-40 Persons			

**PART-2 of the Scope of Work for Executive Event / Press Conferences venue arrangements:**

SR #	Executive Event / Press Conferences	Unit Price (in Rs.)	GST/SST	Total Price (in Rs.)
1	<b>Venue Arrangements in Sukkur</b> (Prices as per the scope of work specified above)			
2	<b>Venue Arrangements in Larkana</b> (Prices as per the scope of work specified above)			
3	<b>Venue Arrangements in Garhi Khuda Bux</b> (Prices as per the scope of work specified above)			
4	<b>Venue Arrangements in Dadu</b> (Prices as per the scope of work specified above)			




	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES</b> <b>TENDER DOCUMENTS</b>	<b>Trunkey Services</b> <b>Related To Traveling,</b> <b>Lodging/Accommodation</b> <b>&amp; Venue/Training</b> <b>Arrangements</b>
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5	<b>Venue Arrangements in Hyderabad</b> (Prices as per the scope of work specified above)			
6	<b>Venue Arrangements in Makli-Thatta</b> (Prices as per the scope of work specified above)			
7	<b>Venue Arrangements in Karachi</b> (Prices as per the scope of work specified above)			
8	<b>Venue Arrangements in Badin</b> (Prices as per the scope of work specified above)			
9	<b>Venue Arrangements in Sujawal</b> (Prices as per the scope of work specified above)			
10	<b>Venue Arrangements in Mirpurkhas</b> (Prices as per the scope of work specified above)			
11	<b>Venue Arrangements in Umarkot</b> (Prices as per the scope of work specified above)			
12	<b>Venue Arrangements in Shaheed Benazirabad</b> (Prices as per the scope of work specified above)			

**PART-3 of the Scope of Work for General Events' venue arrangements:**

SR #	General Event(s)	Unit Price (in Rs.)	GST/SST	Total Price (in Rs.)
1	<b>Venue Arrangements in Sukkur</b> (Prices as per the scope of work specified above)			
2	<b>Venue Arrangements in Larkana</b> (Prices as per the scope of work specified above)			
3	<b>Venue Arrangements in Garhi Khuda Bux</b> (Prices as per the scope of work specified above)			
4	<b>Venue Arrangements in Dadu</b> (Prices as per the scope of work specified above)			
5	<b>Venue Arrangements in Hyderabad</b> (Prices as per the scope of work specified above)			
6	<b>Venue Arrangements in Makli-Thatta</b> (Prices as per the scope of work specified above)			
7	<b>Venue Arrangements in Karachi</b> (Prices as per the scope of work specified above)			
8	<b>Venue Arrangements in Badin</b> (Prices as per the scope of work specified above)			
9	<b>Venue Arrangements in Sujawal</b> (Prices as per the scope of work specified above)			
10	<b>Venue Arrangements in Mirpurkhas</b> (Prices as per the scope of work specified above)			

	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS</b>	<b>Trunkey Services Related To Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements</b>
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11	<b>Venue Arrangements in Umarkot</b> (Prices as per the scope of work specified above)			
12	<b>Venue Arrangements in Shaheed Benazirabad</b> (Prices as per the scope of work specified above)			

**Scope 4: PROVISION OF AIR TICKETING SERVICES AS AND WHEN REQUIRED BASIS**

SR #	AIR TICKETING SERVICES	Commission/ profit (in percentage %)	GST/SST Applicable on commission/profit (in %)
1	<b>Domestic tickets</b>		
2	<b>International tickets</b>		
3	<b>Visa charges (other than Embassy quoted standard fee)</b>		

- The above rates are inclusive of all taxes (WHT/SRB/GST)/duties/delivery charges etc.
- SIEHS INCOTERM is DDP with service / delivery at designated locations across Sindh
- Above rates are inclusive of all requirements mentioned SOW
- Validity of Offer: 90 days from date of tender opening

Signature: \_\_\_\_\_

Name: \_\_\_\_\_


CNIC: \_\_\_\_\_

Designation: \_\_\_\_\_

Company: \_\_\_\_\_

Stamp: \_\_\_\_\_

Date: \_\_\_\_\_

	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS</b>	<b>Trunkey Services Related To Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements</b>
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**Annexure A - GENERAL TERMS AND CONDITIONS OF CONTRACT**

**ARTICLE 1**

**DEFINITIONS**

The following definitions shall apply to this Agreement except where the context otherwise requires. Words importing the singular include the plural and vice versa where the context requires.

**1.1 COMPANY**

Company shall mean Sindh Integrated Emergency and Health Services

**1.2 COMPANY REPRESENTATIVE**

Company Representative shall mean any person nominated to coordinate and deal with the Supplier / Service Provider or with Supplier’s / Service Provider’s Organization on behalf of the Company. The terms Requestor or End user or Business Unit where used in this Agreement shall have the same meaning as the Company Representative.

**1.3 SUPPLIER / SERVICE PROVIDER**

Supplier / Service Provider shall mean the person or Company identified in this Agreement or the person or the Company identified in the Purchase Order as the Supplier of Goods / Service. Where the term “Seller” or “Vendor” or “Contactor” appear they shall be taken to mean Supplier / Service Provider.

**1.4 SUPPLIER / SERVICE PROVIDER’S ORGANISATION**

Supplier / Service Provider’s Organization shall mean subsidiaries and/or any other person or Company having an Agreement directly or indirectly with the supplier / service provider for the supply of Goods / Services.

**1.5 AGREEMENT OR THE AGREEMENT**

Agreement / The Agreement means this agreement.

**1.6 GOODS**

Goods mean the material and equipment to be supplied by the Supplier or Supplier’s Organization as specified in **Annexure B** and/or the Purchase Order.


**1.7 SERVICES**

Services shall mean the services to be provided by and execution of work to be done by the Service Provider as specified in **Annexure B** and/or the Purchase Order.

**1.8 PURCHASE ORDER**

Purchase Order means an order to purchase Goods and Services from the Supplier / Service Provider or Supplier’s / Service Provider’s Organization placed by the Company as and when required.

**1.9 INSPECTION**

	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS</b>	<b>Trunkey Services Related To Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements</b>
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Inspection shall mean Inspection by the Company's Representative of the Goods supplied / Service provided

1.10 **DELIVERY**

Delivery shall mean the point or location(s) where the Company takes possession of the Goods and Services or a part of the Goods and Services.

1.11 **CONFIDENTIAL INFORMATION**

Confidential Information means all oral, electronic, and written information and material, in tangible and intangible format (including, without limitation, financial information, irrespective of the form of communication), which whether designated as "Confidential" or not is considered as confidential.

1.12 **LAW**

Law means any applicable federal, state, or local Law, regulation, rules, or ordinance enforced in Pakistan.

**ARTICLE 2**

**SCOPE OF WORK**

2.1 The Supplier / Service Provider shall supply the goods / services according to the specification and description as given in **Annexure B**.

**ARTICLE 3**

**BUSINESS INTEGRITY**


3.1 The Supplier / Service Provider shall act in accordance with the provisions of this Agreement, rules and policies of the Company as communicated and:

- a. shall ensure that the goods / services supplied are as per specifications and free from all defects.
- b. should comply with any conditions or warranties provided for by law.

**ARTICLE 4**

**CONTRACT PRICE**

4.1 In full consideration of the Supply of Goods / Service provided and of the fulfillment of other obligations under the Agreement, the Company shall, subject to the provisions of the Agreement, pay or cause to be paid to Supplier / Service Provider the contract price of the goods / services in accordance with the provisions of the **Annexure C**.

	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS</b>	<b>Trunkey Services Related To Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements</b>
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4.3 The Parties shall defend, indemnify and hold harmless each other from any liability resulting failure to comply with the reporting or other procedural requirements with respect to their payment.

**ARTICLE 5**


**TERMS OF PAYMENT**

- 5.1 In consideration of goods / services supplied / provided as per specifications and verified by the relevant department, the Company will make payment to the Supplier / Service Provider mentioned in **Annexure C**.
- 5.2 Contract price as specified in **Annexure C** of the Agreement shall remain unchanged during the term of this Agreement unless mutually agreed for any price revision formula / mechanism.
- 5.3 Except in case of discrepancies in the invoice submitted to the Company, payment to the Supplier / Service Provider shall be made after \_\_\_\_\_ days of submission of invoice along with the delivery notes of goods / services completion certificate and written verification by the authorized representative of the Company. Invoices must be sent to Company User / Finance Department.

**ARTICLE 6**

**EXAMINATION & PERFORMANCE GUARANTEE**

- 6.1 Company or its designates shall have the right, at any time, to examine the goods supplied / services provided by the Supplier / Service Provider and their performance and to reject any items found to be not in accordance with the provisions of the Agreement or the specifications provided for supply of goods/ services for which the Company shall have sole discretion. No such examination or rejection shall relieve Supplier / Service Provider of any of its obligations and/or liabilities under the Agreement.
- 6.2 Any additional work to be performed or action to be taken by Supplier / Service provider resulting from examination or rejection as referred to in Article 6.1 shall not be regarded as a variation in Supplier / Service Provider's Work and shall be carried out at Supplier / Service Provider's own expense.
- 6.3 The rejected Goods will be replaced by the Supplier / Service Provider at its own cost. In case of failure on the part of the Supplier / Service Provider to replace the rejected equipment or material / service, the Company shall be entitled to deduct the entire cost of the rejected equipment or material from the Supplier's invoices which may be due for payment.

	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS</b>	<b>Trunkey Services Related To Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements</b>
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- 6.4 The service provider shall submit the Performance Security / Guarantee in the amount finalized through the tender T45-2023 in the shape of Pay Order or Demand Draft or a Bank Guarantee in favour of the Company issued by a scheduled bank in Pakistan. No interest will be paid on Performance security. The Performance Security / Guarantee shall be returned after expiry of contract and settlement of all claims. This amount will be returned to the supplier after satisfactory completion note from SIEHS.
- 6.5 In the event of failure to provide items/services as per contract / agreement / work order within the stipulated period, the performance security may be forfeited. In that event, acquiring of the said items/services may be taken from the next lowest bidder vide the same work order at contractor's risk and cost without any farther reference, so that the loss incurred would be recoverable from the Performance Security of the said Supplier / Service Provider or from any sum due of which may become due to the Supplier / Service Provider. If any equipment / instrument or property of the Company or its representative / landlord / donor/ is damaged by the representative of approved firm, cost of the same will be deducted from the performance security money / pending bills of the Supplier / Service Provider

**ARTICLE 7**  
**INDEMNIFICATION**

- 7.1 Supplier / Service Provider hereby agrees and undertakes to indemnify and hold harmless to the Company, its members, subsidiaries, affiliates and joint venture partners, and their respective directors, officers, employees, and agents (“indemnified parties”) from and against all proceedings, costs, charges, obligations, liabilities, actions, claims, demands, causes of action, suits, damages, judgments, liens, penalties, and expenses including, without limitation, costs and legal fees which may be rendered against the Company
- 7.2 Without prejudice to the provision of Article 7.1, Supplier / Service Provider shall hold harmless and indemnify Company from and against all liens, attachments or claims by Supplier / Service Provider’s Representatives or persons alleging to be Supplier / Service Provider’s Representatives in connection with or arising out of Supplier / Service Provider’s Work. Company shall have the right to withhold the amount involved in the cost arising out of such lien, attachment or claim from any payment due to Supplier / Service Provider until removal of such lien, or attachment or settlement of such claim by Supplier / Service Provider.

**ARTICLE 8**  
**WARRANTY**

- 8.1 The Supplier / Service Provider warrants and guarantees that the Goods / Services shall be of good standard and quality and shall comply in all respects with the agreed terms and scope of work, and are carried out by professionals qualified to perform in a timely and efficient manner and with all reasonable, care and skills.

	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS</b>	<b>Trunkey Services Related To Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements</b>
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8.2 In case of failure of the Supplier / Service Provider to rectify any defects in the Goods / Services as notified by the Company, the Company shall have the rights to deduct an amount equivalent to the value of goods / services from the Supplier / Service Provider’s invoices which may be due for payment and/or terminate this Agreement without prejudice to other rights and remedies available to the Company.

**ARTICLE 9**

**TERM & TERMINATION**


9.1 This Agreement shall remain in full force and effect for a period of month effective from\_\_\_\_\_

9.2 Either party will have the option to terminate this Agreement by giving the other party **one (1) month** written notice in advance. If the Supplier / Service Provider exercises right under this provision in that case the Supplier / Service Provider shall comply with instructions of the Company in respect of the last date for rendering of the Services and till that date the Supplier / Service Provider shall be responsible to provide the Services.

9.3 Breach of any condition of any term of the Contract and directions issued by the Company as and when communicated to the Supplier / Service Provider, including the terms of **Annexure A** –If the Supplier / Service Provider shall not rectify the breach within the stipulated period or comply with the Obligations of the Supplier / Service Provider, the non-compliance of obligation of the Supplier / Service Provider shall give the Company right to terminate the agreement immediately without notice and without prejudice to any other rights which may be available to the Company.

9.4 In the event of the following, the Company shall have the right to immediately terminate this Agreement without assigning any further reason and without any notice in writing or otherwise.




	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS</b>	<b>Trunkey Services Related To Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements</b>
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- a. Supplier / Service Provider fails to comply with any provision of this Agreement, and or fails to comply with local / national laws and directions as and when communicated.
- b. Any default by Supplier / Service Provider, or in case the Company wishes to close the business at the Site or wants to use it for some other purposes.

9.5 If the Company shall elect to terminate this Agreement, all rights and obligations of Supplier / Service Provider shall terminate, except for Supplier / Service Provider’s indemnification contained herein.

**ARTICLE 10**  
**FORCE MAJEURE**

- 10.1 Neither Party to this Agreement shall be liable for a delay in the execution of the Agreement or for any failure to fulfill any term of the Agreement if such delay or fulfillment has been caused by Force Majeure.
- 10.2 Force Majeure shall for the purpose of the Agreement mean an occurrence, which is beyond the control of the party affected and could not have been overcome or prevented by the exercise of reasonable diligence.
- 10.3 Without prejudice to the generality of Article 10.2 the events falling within Force Majeure include, subject to the conditions of the said Article 10.2, force of nature, lightning, earthquakes, floods, volcanoes, tidal waves, acts of war or public enemy, lockdown due to global pandemic and riots.
- 10.4 On the occurrence of any condition of Force Majeure the Party so affected shall immediately give verbal notice of such an event to the other Party and promptly confirm that notice by letter or email to point of contact.


	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS</b>	<b>Trunkey Services Related To Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements</b>
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**ARTICLE 11**  
**ASSIGNMENT**

- 11.1 Supplier / Service Provider shall not be entitled to assign either in whole or in part any of its rights and obligations to sub-contractor under the Agreement without the prior written consent thereto of the Company.
- 11.2 Any Party to whom the rights and obligations under the Agreement are transferred to sub-contractor shall be bound by all the provisions of this Agreement. In addition to Article 11.1, Supplier / Service Provider shall procure as a condition precedent to any assignment that such assignment shall:
- a. Be executed in accordance with the provisions of this Agreement;
  - b. Be executed contemporaneously with a separate specific Agreement in favor of and for the benefit of the Company to the effect that the assignee accepts and agrees to be bound by the Agreement;
  - c. Be of no force or effect whatsoever unless and until the provisions of this Article 11 have been met, and an executed copy of the Agreement referred to in (b) above has been delivered to Company as a pre-condition to granting the required written consent.

**ARTICLE 12**  
**COMPLIANCE WITH LAWS**

- 12.1 Supplier / Service Provider its employees and agents shall observe and abide by and shall ensure that its subcontractor shall observe and abide by all applicable laws, rules and regulations in Pakistan in connection with the Agreement including but not limited to those with respect to labor and insurance.
- 12.2 Supplier / Service Provider shall obtain without delay such authorizations, approvals, permits, consents and licenses which are necessary for it to perform the Agreement.
- 12.3 Supplier / Service Provider specifically undertakes that it shall not engage/hire/employ child labor / force labor in line with local labor law, while discharging its contractual duties hereunder.
- 12.4 Without prejudice to any other rights that the Company may have the right to terminate the Agreement or any Contract/Work Statement immediately upon notice in writing if the Supplier / Service Provider violate the provisions of this clause.

	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS</b>	<b>Trunkey Services Related To Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements</b>
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## **ARTICLE 13**

### **CONFIDENTIALITY**

- 13.1 In the performance of this Agreement, each Party may be exposed to Confidential Information of the other Party. No Party may disclose, reveal or use any such Confidential Information without, in each instance, obtaining the express prior written consent of the owner thereof. These obligations shall survive the expiration or termination of this Agreement.
- 13.2 Each Party acknowledges and agrees that the Confidential Information received by it from the other Party shall be kept confidential and shall not be disclosed or revealed to any other person other than those employees of such Party who needs to know the Confidential Information for the purpose of performing their respective obligations under this agreement and such employees shall take responsible steps to keep secrets.
- 13.3 The obligation of the Parties under Confidentiality Clause shall survive the termination/expiry /cancellation of this Agreement and remain valid and in full force even after the termination/expiry/cancellation of this Agreement.

## **ARTICLE 14**

### **WAIVER**

- 14.1 A waiver on the part of the Company or the Supplier / Service Provider of any breach of any term, provision or condition of the Agreement shall not constitute a precedent nor bind either party hereto to a waiver of any succeeding breach of the same of any other term, provision or condition of the Agreement.

## **ARTICLE 15**

### **APPLICABLE LAW**

- 15.1 The validity, applications, interpretation and implementation of the Agreement and any dispute, controversy and claims shall be governed by the laws of the Islamic Republic of Pakistan.

## **ARTICLE 16**

### **JURISDICTION**

- 16.1 The parties shall submit to the exclusive jurisdiction of the Karachi, Sindh Courts.

**ARTICLE 17**

**LANGUAGE**

17.1 For all aspects of the Agreement, the English language shall be the ruling language.

**ARTICLE 18**

**SAFETY**

18.1 Supplier / Service Provider shall take all necessary precautions in connection with the Agreement in order to ensure the safety and health of the personnel of Company, Supplier / Service Provider and third parties.

**ARTICLE 19**

**NOTICES**

19.1 All notices and other communications to be sent by either party to the other shall be duly communicated if delivered to the other party at its address referred to below or its receipt has been acknowledged in writing provided that either party may any time designate a different address to which notices and other communications are thenceforth to be sent.

Supplier / Service Provider at:

**Company Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

Company at:


**Sindh Integrated Emergency and Health Services**

**Plot # 43-15/K, Block 06, PECHS**

**Karachi.** \_\_\_\_\_

19.2 Any notice, documents or other writing required by the Agreement to be given or sent shall be deemed to have been duly given or sent if it is delivered in person to the addressee or, if sent by courier telex or facsimile or e-mail, when it is received by the addressee.

Name	Designations	Email Address	Contact Numbers

	<b>SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES TENDER DOCUMENTS</b>	<b>Trunkey Services Related To Traveling, Lodging/Accommodation &amp; Venue/Training Arrangements</b>
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19.3 The address for delivery of notices and documents to the Company or the Supplier / Service Provider, as the case may be, pursuant to this Article shall be as stated in the Agreement or as may otherwise be notified from time to time in writing by one party to the other.

**ARTICLE 20**

**ALTERNATIVE SUPPLIER / SERVICE PROVIDER**

20.1 In the event of a default by the Supplier / Service Provider to fulfill any of the terms and conditions of the purchase order, the decision of the Company being conclusive and final in the matter, the Company shall have the absolute right to cancel the purchase order forthwith and stop receiving goods / services from the Supplier / Service Provider without incurring any liability financial or otherwise and shall be entitled to recover the cost of arranging alternate Supplies / Service Provider from other sources from the Supplier / Service Provider or adjust the same against the Supplier / Service Provider’s outstanding bills.

**ARTICLE 21**

**SURVIVAL**

21.1 Cancellation, expiration or earlier termination of this Agreement shall not relieve the Supplier / Service Provider from obligations being entered under this Agreement and Supplier / Service Provider shall be bound to complete the services or supplies of goods with the predetermined specifications and shall continue to be responsible for the warranties, remedies, promises of indemnity and confidentiality as decided.

**ARTICLE 22**

**ENTIRETY OF THIS AGREEMENT**

22.1 No prior stipulation, agreement of understanding, verbal or otherwise, of the parties or their agents with respect to the subject matter of this Agreement shall be valid or enforceable unless embodied in the provisions of this agreement.

The following annexures will form part of this agreement:

- Annexure A – General Terms and Conditions (already mentioned)
- Annexure B – Scope of Work & Delivery Schedule
- Annexure C – Price Schedule / Contract Price